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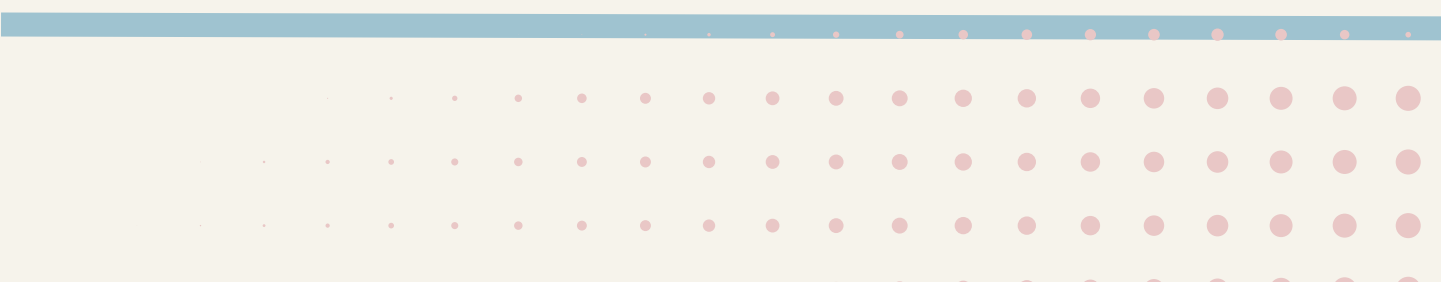
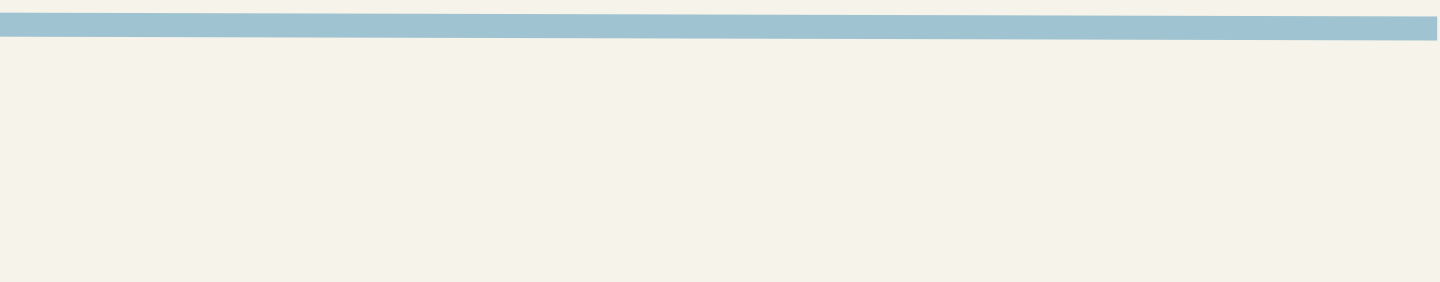
Number 1 in case studies solutions

# **NORTHWEST SECURITY SERVICES CASE**



# INTRODUCTION

**This paper works to fit the Northwest Security Services case into operational and managerial strategic themes of a security firm. This company offers security services to different sectors, but it faces some problems that concern staff, organization, and customers.**





# MAIN CONCERNS

**Some of them are mentioned as follows: One major concerns raised in the case is that of a very high level of security personnel turnover. Keeping your employees is a critical success factor in the security business for the following reasons**

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# SYSTEMATIC WORKOUT

**Furthermore the company should enhance a systematic workout program for all the security personnels. That is why companies should seek to liberate service delivery processes and always assess their workers' performance as a way of ensuring the firm's service standards and the frequency of client complaints are not a reflection of low staff service delivery.**

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# CONCLUSION

**This case covers such aspects of the security business as operation management and how to manage the personnel of a security company. If one looks to address these issues, the company can do a better job of meeting client needs and thereby enhance its service quality and profitability over the long haul.**





# RECOMMENDATION

**This is just a sample partial case solution. Please place the order on the website to order your own originally done case solution.**

**Resource: visit [thecasesolution.com](https://thecasesolution.com)  
for detailed analysis and more case studies.**



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