



United Parcel Service was founded in Seattle, Washington by Jim Casey (19-year old) as a messaging company

1991

Corporate Mission and Strategy
Statement was introduced by CEO Oz
Nelson

Strategy Advisory Group and Corporate Strategy Group formed by soon-to-be CEO Jim Kelly

1997

First scenario-planning session

 UPS Charter completed and broadly communicated (package-delivery needs to global commerce
 UPS registered as an IPO

2001

 UPS acquired Mail Boxes Etc. (a franchised network of retail stores providing shipping and business services)