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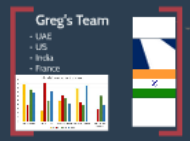

Shukran kteer
Thank you
Dhan'yavāda
Merci

Questions?

Managing a Global Team: *Sun MicroSystems, Inc.*

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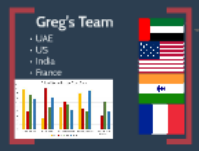


Shukran kteer
Thank you
Dhan'yavāda
Merci

Questions?

Managing a Global Team: *Sun MicroSystems, Inc.*

Summary

- Intro and History of Sun MS
- 2009 case study
- Greg's Team (Four Countries)
  - Key Issues
  - Recommendations
  - Logic
- Conclusion

Sun microsystems

- Founded in 1982
- Sells computers, computer components, computer software, and IT services
- Open Work policy -> "Innovation is sparked when people were free to assemble, participate, and create"
- By 2007, Sun reached $14billion in revenues & 35,000 employees in 47 different countries
- Eventually acquired by Oracle in 2010

Case Study

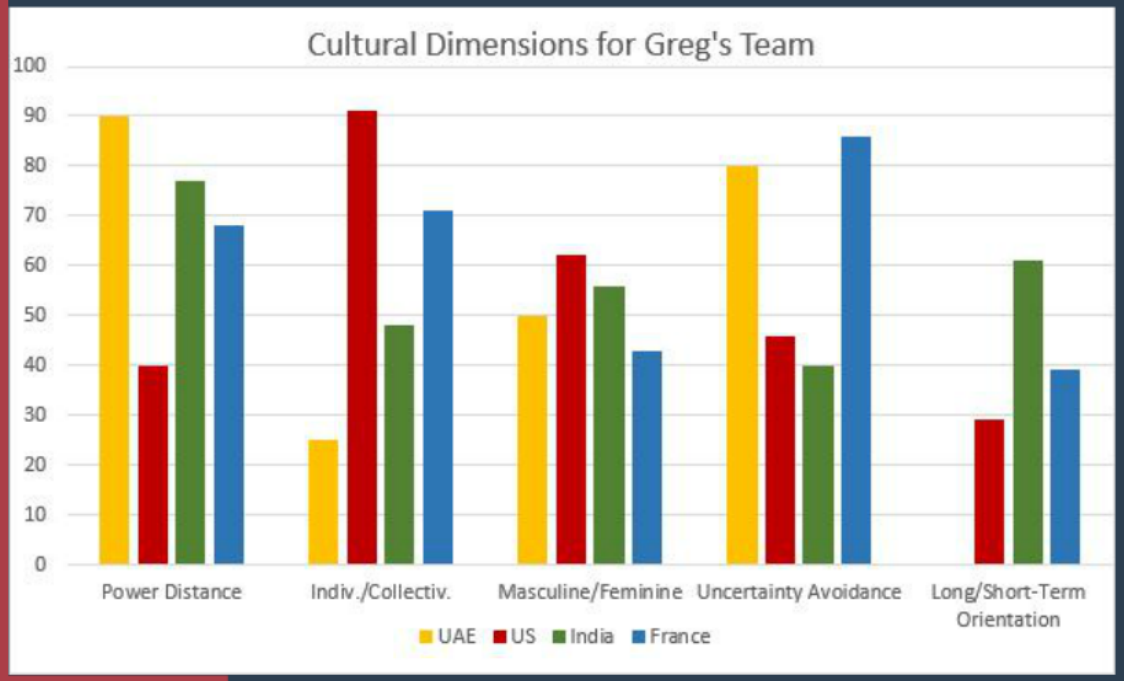
- Greg James -> global manager
- 45-person team

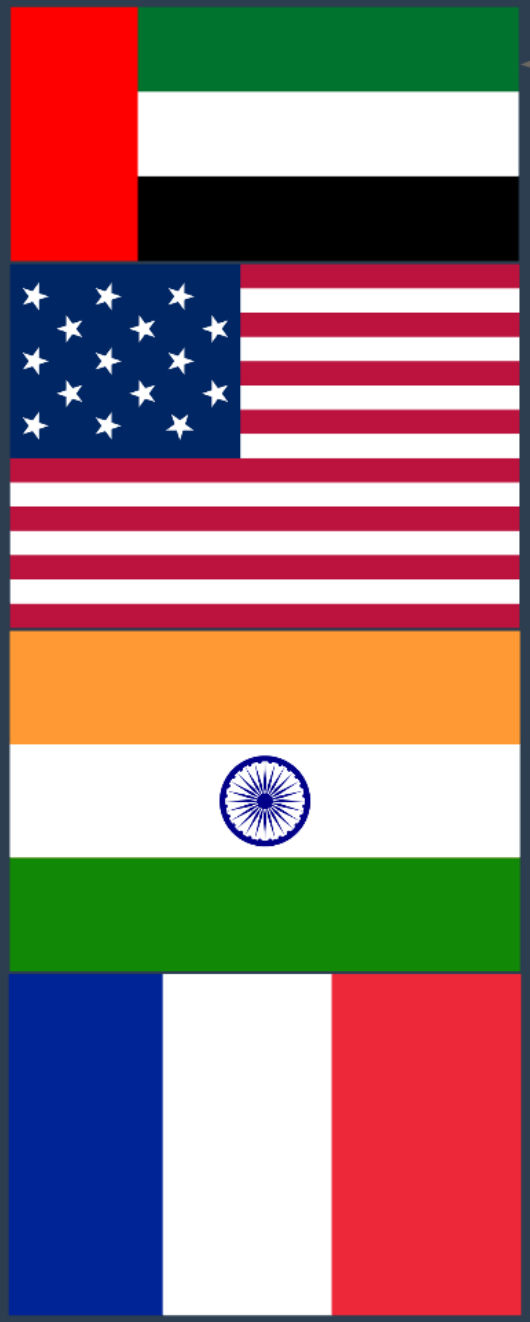
Case Study

- Greg James -> global manager
- 45-person team
- Initial problem, client server went down
- Exposed pre-existing problems

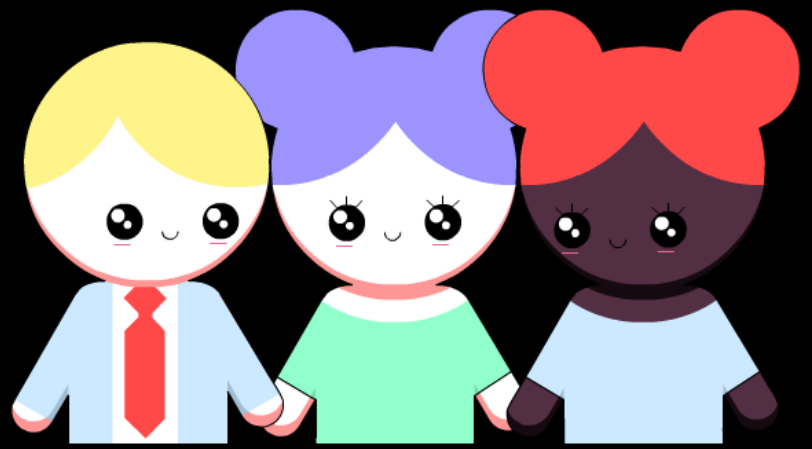
Greg's Team

- UAE
- US
- India
- France





Key Issues:
• lack of face to face
• Nervousness
• Missing deadlines
• cultural differences
• Internal Issue
UAE

Our Recommendation:

- Training oversea
- Meet twice a year
- Human Resources
- Goal Setting