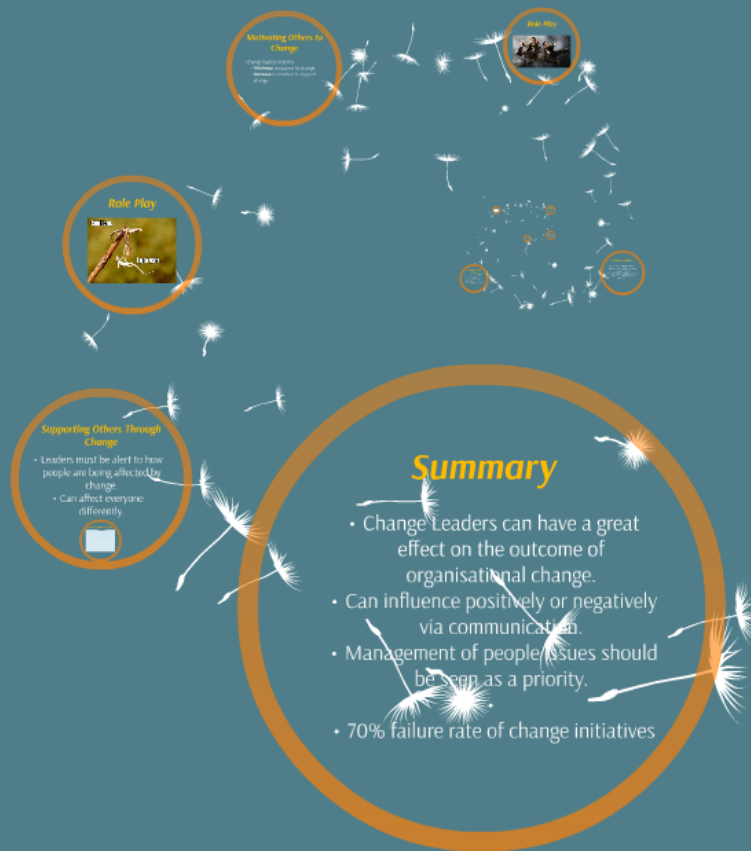


# Leading and Managing the People Issues

Peter Harding  
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### Subject Overview

- Five topics of discussion
  - Role of leadership.
  - Communicating change.
  - Power and politics.
  - Motivating others to change.
  - Supporting others through change.

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## ***Role of Leadership in Change Management***

- Key enabler of the change processes.
- It involves influencing others to facilitate desired goals.
  - An effective leader must be able to perform a variety of tasks.



# *Role Play*





# *Communicating Change*

- Effective communication plays a vital role in managing issues.
- Allows managers to provide direction and clarify organisational changes.
- Who, what & how of communicating change.

