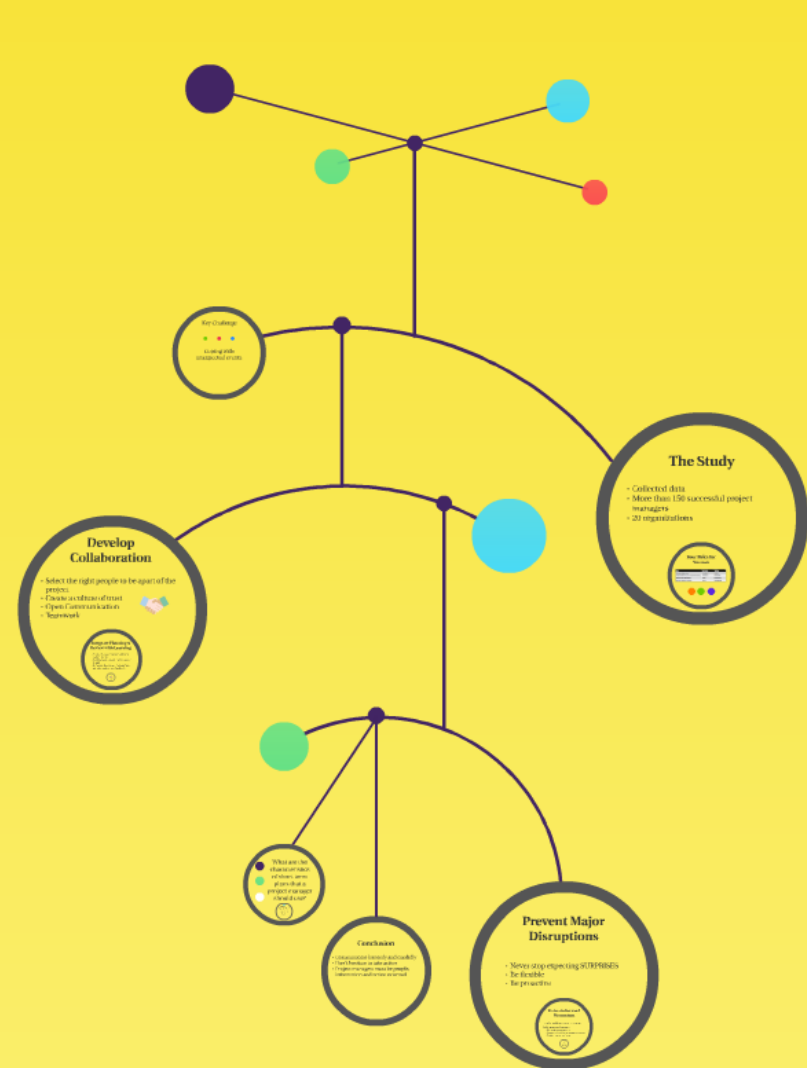


What Successful Project Managers Do

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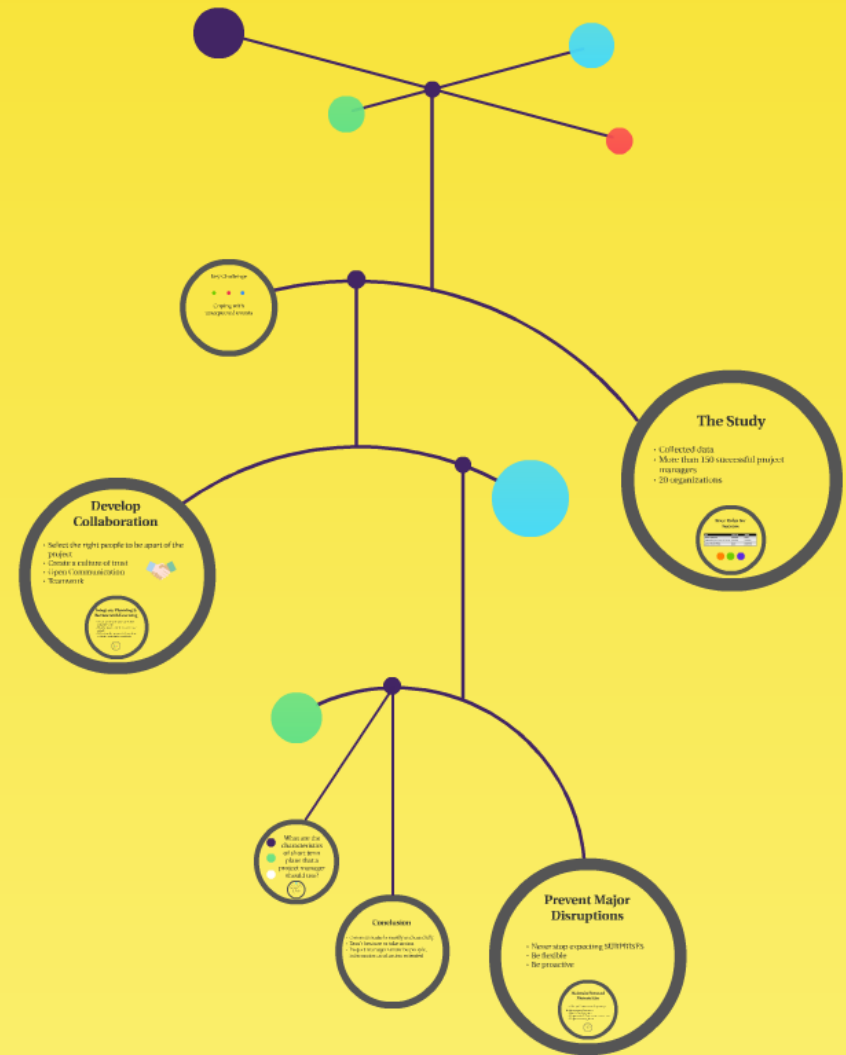
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Key Challenge



Coping with
unexpected events

The Study

- Collected data
- More than 150 successful project managers
- 20 organizations

Four Roles for Success

| ROLE | DRIVEN BY | TIMING |
|---|-------------|--------------|
| Develop collaboration | Intentional | Initially |
| Integrate planning and review with learning | Intentional | Periodically |
| Prevent major disruptions | Events | Occasionally |
| Maintain forward moments | Events | Continuously |



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Develop Collaboration

- Select the right people to be apart of the project
- Create a culture of trust
- Open Communication
- Teamwork



Integrate Planning & Review with Learning

- Create short-term plans with firm commitments
- Flexible long-term plans with fewer details
- Reflect on the process to learn from mistakes and receive feedback



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Questions to Consider

• Why didn't yesterday's performance conform to the original plan?



• What can we learn from the performance data to improve the next cycle of planning?