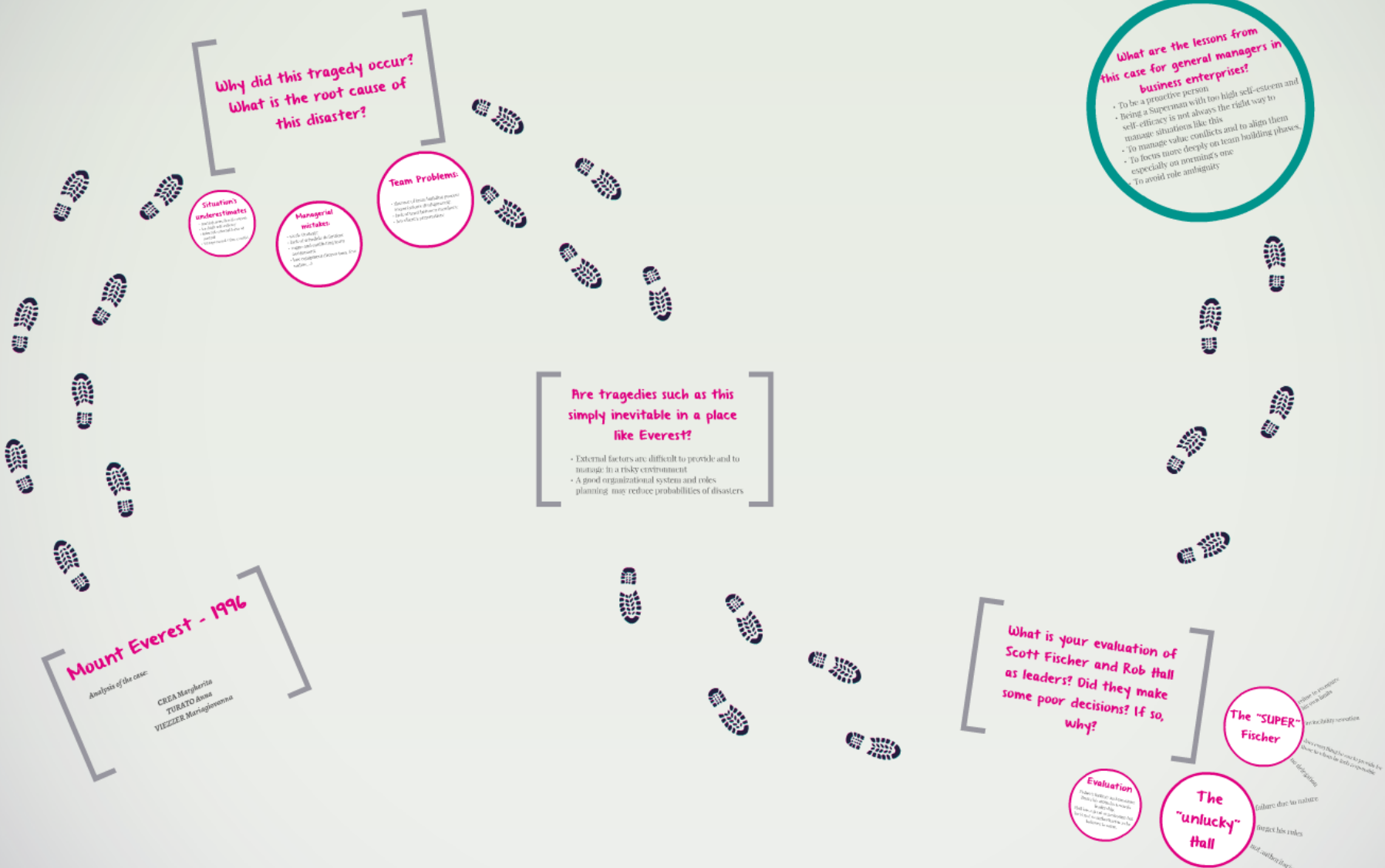
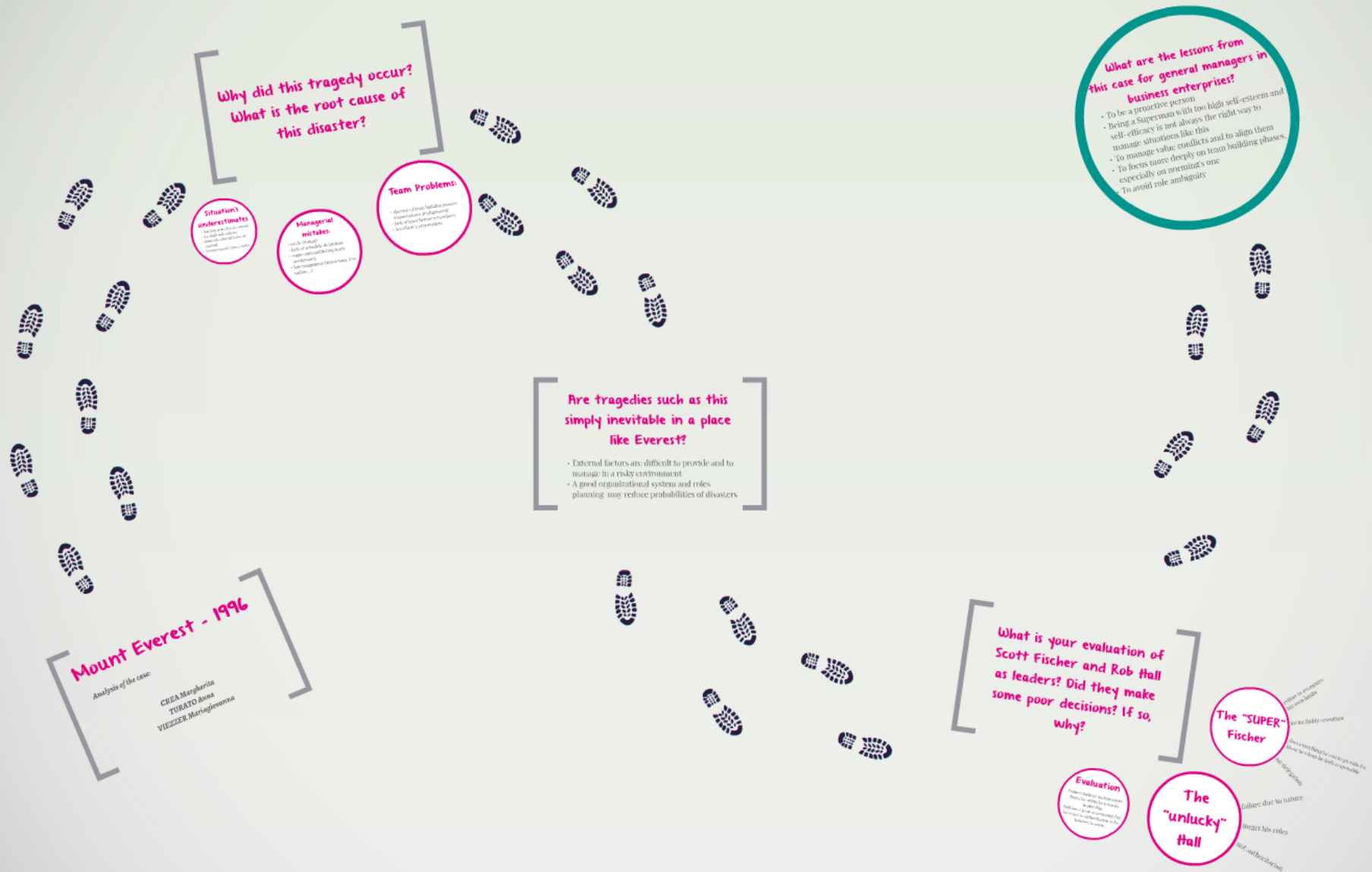


Mount Everest - 1996



Mount Everest - 1996



Mount Everest - 1996

Analysis of the case:

CREA Margherita

TURATO Anna

VIEZZER Mariagiovanna

Why did this tragedy occur? What is the root cause of this disaster?

Situation's underestimates

- too high overall self-esteem
- too high self-efficacy
- internal/external locus of control
- intrapersonal value conflict

Managerial mistakes:

- weak strategy;
- lack of schedule definition;
- vague and conflicting team assignment;
- low equipment (frozen toes, few radios,...)

Team Problems:

- absence of team building process (expectation's disalignment);
- lack of trust between members;
- low client's preparation;

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Are tragedies such as this simply inevitable in a place like Everest?

- External factors are difficult to provide and to manage in a risky environment
- A good organizational system and roles planning may reduce probabilities of disasters