



Today's topics Introductions

- Advantages and disadvantages of family business
- Quiz for students
- Goals families, summary of student goals
- Ground rules—designed to create open interaction
- Conceptual tools
- Family business
- · Family, business, and owner systems
- Family capital
- Agent



Business Introduction

- Name and location of your business
- Product or service
- Generations in business
- Age range of next generation family members

Individuals Introduction

- Name
- Role
- Years with business

Confer with peers List advantages of family business List disadvantages of family business

Competitive Advantages Po

Resource based view--unique combination of resources that cannot be duplicated provide a competitive advantage Owner/manager overlap, company size = speed to market

- Concentrated ownership = productivity, long-term commitment, investment in people & innovation
- Focus on customers & market niches = high returns on investment
- Protecting family reputation = quality product/service & high returns on investment



