ORGANIZATIONAL CHANGES Harvard Case Solution & Analysis



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"MIND MAPPING" METHOD

Write the primary idea of the mind map in the center. Use different color notes to differentiate between topics. Use lines and arrows to create branches that connect ideas to each other.





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LEARNING OBJECTIVES

AFTER THIS CHAPTER YOU SHOULD BE ABLE TO:



LO1: DESCRIBE THE ELEMENTS OF LEWIN'S FORCE FIELD ANALYSIS MODEL LO2: DISCUSS
PEOPLE RESIST
ORGANIZATIONAL
CHANGE AND HOW
CHANGE AGENTS
SHOULD VIEW THIS
RESISTANCE

LO3: OUTLINE SIX STRATEGES FOR MINIMIZING RESISTANCE TO CHANGE, AND DEBATE WAYS TO EFFECTIVELY CREATE AN URGENCY FOR CHANGE

LO4: DESCRIBE AND COMPARE ACTION RESEARCH, ARECIATIVE INQUIRY, LARGE GROUP INTERVENTION, AND PARALLEL LEARNING STRUCTURES AS FORMAL APPROACHES TO ORGANIZATIONAL CHANGE

LO5: DISCUSS TWO CROSS-CULTURAL AND THREE ETHICAL ISSUES IN ORGANIZATIONAL CHANGE

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