

## Compass Group Financial Management Harvard Case Solution & Analysis



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# ***Presentation Agenda***

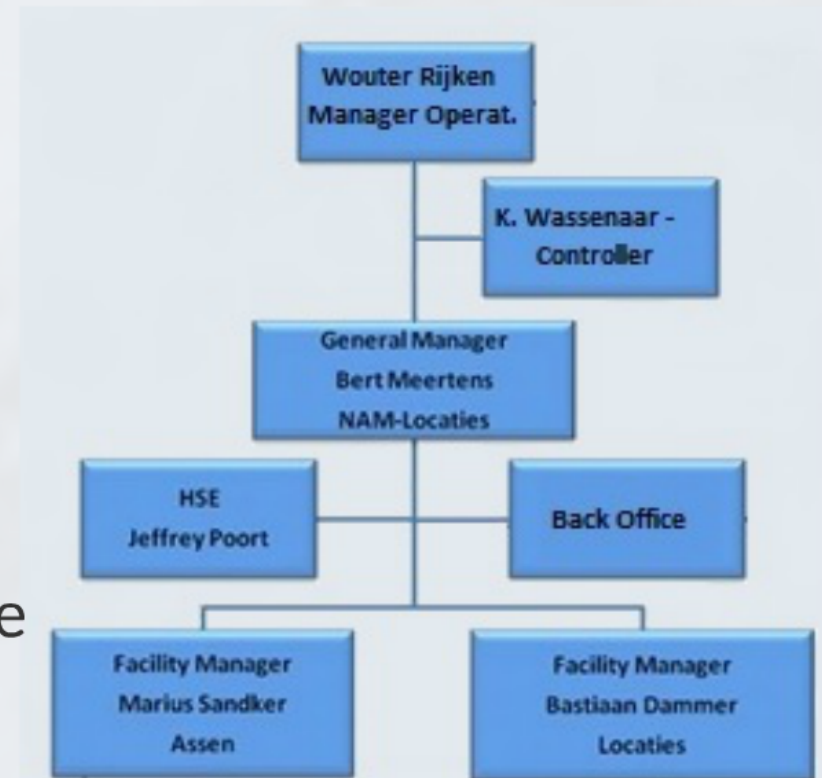
- Problem Findings & Insights
- Problem Definition & Assignment Formulation
- Plan of Action & Projected Reports
- Change Methods and Research Models
- Benefits of Restoring the RBS



SUMMIT

## *Problem Findings & Insights*

- Overall Cloud of Unknowing
- Different Focus, Same Problem
- Loss of Financial Efficiency & Proactive Cost Saving
- Position of RBS within Structure
- Lack of RBS Management Plan



# *Problem Definition & Assignment Formulation*

*"Due to internal space design changes at the NAM in Assen, the data in the RBS-system employed by Eurest Services to calculate the cleaning cost, has become outdated."*

- Collect relevant data and accurately restore the RBS
- Gain a proactive vision towards costs versus budget
- Increase financial efficiency and strengthen market position

*"Treat the Disease, Not the Symptoms"*



# *Plan of Action & Projected Reports*

1: The RBS Restored; Significant Restoration Findings

2: The Effects of Unsuitable RBS Management

3: The Way Forward: a Tailor-Made RBS Management Plan

# *Change Methods and Research Models*

J. Kempen & P. Keizer

J. Kotter

K. Lewin

- Ten-Step Plan

- Kotter's 8-Step Model

- Change Model

D. Spradline

C. Smith (Mindtools)

D. Smyth

- Problem-Definition Process

- GAP Analysis

- CATWOE

Online Data Management Tutorials

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