



Skills/Competencies Problem Solving

A employee that can notice and fix a work problem. (Physical and/or mental problems.) Having very good common sense skills.

Skills/ Competences

Applying What is learned

Being able to quickly understand Questions or problems using reasoning, analysis, and problem solving.

Skills/competences

Business Process

The drive, energy, excitement to learn the principles of business.

Work Attitudes

Managing Stress and Personal Problems

A employee that knows how to keep his or her anger in check doesn't become annoyed with their job difficulty. Also, doesn't allow personal problems get in the way of other employees work.