





Jenalyn Dimarucut
Neah Domingo
CBET-01-502P

Chapter 10: Good Working Condition

Labor history is a witness to some poor and even dangerous working condition, long working hours, want of needed vacations, insufficient safety measures, and exploitation of women and worst of all, child labor—all of which became notorious when the factory system and sweatshops have been introduced during the Industrial revolution.

The term factory generally refers to a large establishment employing scores of people involved in mass production of industrial or consumer goods. A sweatshop, on the other hand, is usually a small manufacturing establishment.

The business process outsourcing (BPO), touted as the sunshine industry in the Philippines, in 2011, the Philippine Congress introduces a magna carta for call center agents to have a good working environment. TheCaseSolutions.com

93. Why are working condition an issue?

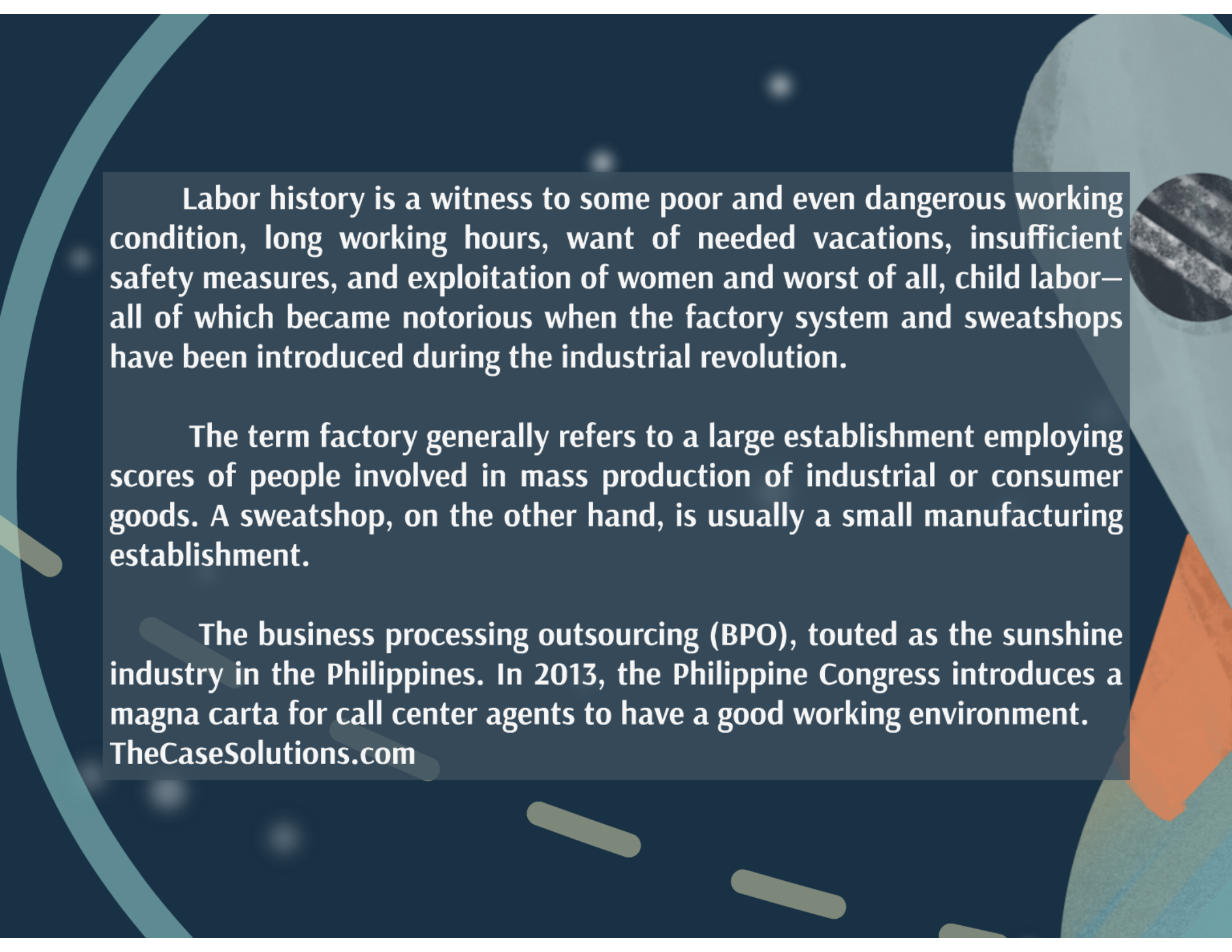


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94. What are the different dimensions of working conditions?


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Working conditions comprise the multiple aspects of the workplace:

- 1. Structure of the workforce**
- 2. Physical environment**
- 3. Working time issues**
- 4. Organizational environment**
- 5. Social Environment**

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95. What is so-called Systems Approach in the workplace?



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Systems Approach demands a thorough examination of all accidents and “near misses.” It examines the following areas:

- 1. All work locations to eliminate or control hazards**
- 2. Operating methods and practices**
- 3. Training of employees and supervisors regarding safe working conditions**

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