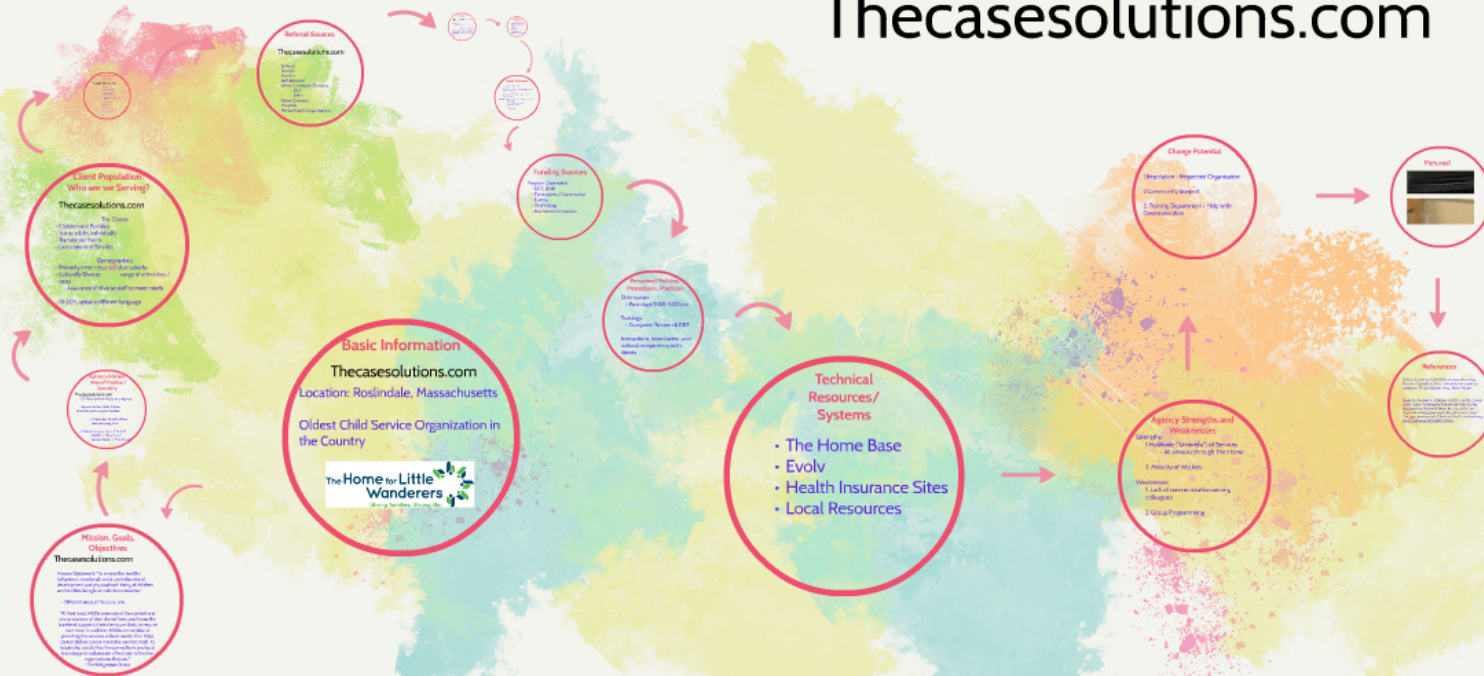
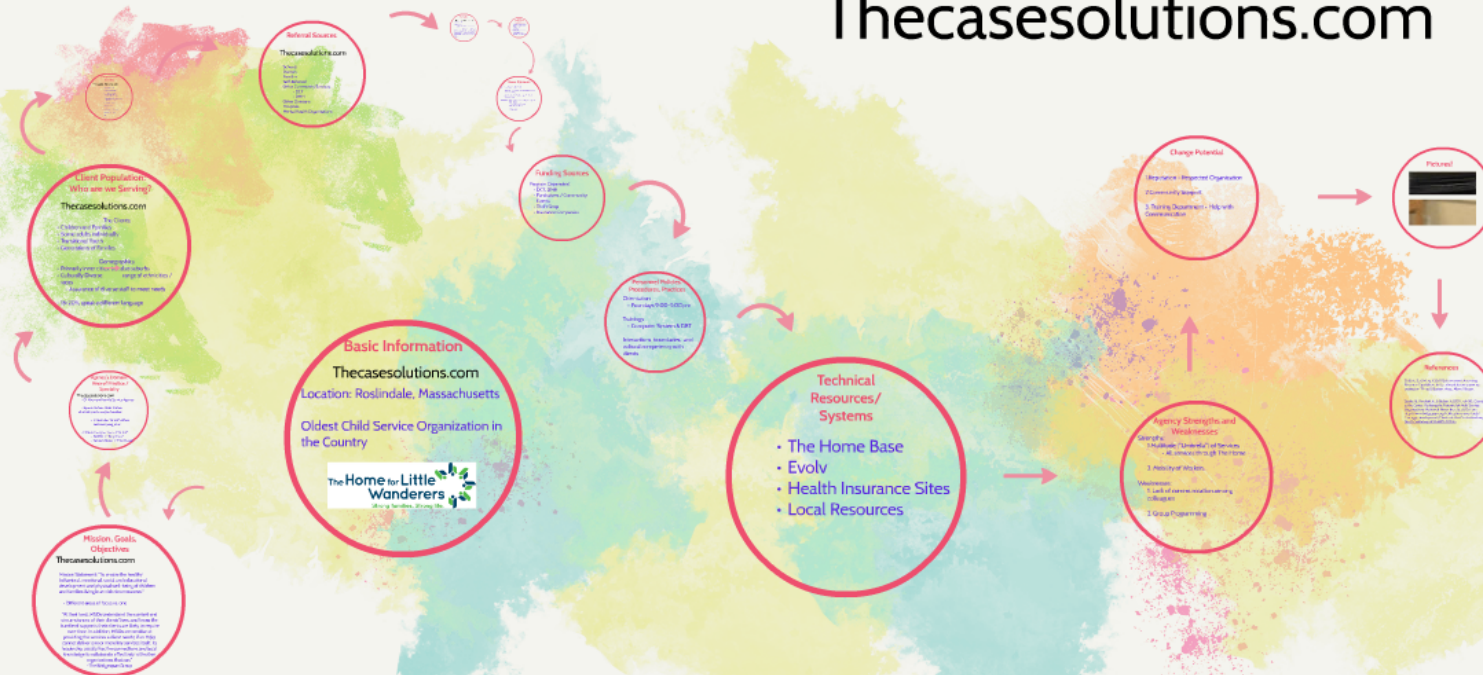


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# THE BRIDGESPAN GROUP: CHAPTER 2

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## THE BRIDGESPAN GROUP: CHAPTER 2



## Basic Information

[Thecasesolutions.com](http://Thecasesolutions.com)

Location: Roslindale, Massachusetts

Oldest Child Service Organization in  
the Country



# Mission, Goals, Objectives

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Mission Statement: "To ensure the healthy behavioral, emotional, social and educational development and physical well-being of children and families living in at-risk circumstances."

- Different areas of focus vs. one

"At their best, MSOs understand the context and circumstances of their clients' lives, and know the bundle of supports their clients are likely to require over time. In addition, MSOs are creative at providing the services a client needs; if an MSO cannot deliver one or more key services itself, its leadership usually has the connections and local knowledge to collaborate effectively with other organizations that can."

-The Bridgespan Group



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- Children and Family Service Agency
- Specialization: Stabilization of at risk youth and/or families
  - Criteria for "at risk" differs between programs
- Different perspectives of "at risk"
  - ADHD = "Easy Case"
  - Sexual Abuse = "Hard Case"

# Client Population: Who are we Serving?

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## The Clients:

- Children and Families
- Some adults individually
- Transitional Youth
- Generations of Families

## Demographics:

- Primarily inner cities, but also suburbs
- Culturally Diverse range of ethnicities / races
  - Assurance of diverse staff to meet needs
- 15-20% speak a different language



# Programs and Services

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- Outpatient therapy
- In-School Counseling
- Safe at Home (SAH)  
Somerville and Boston
- Community Service Agency (CSA)  
Hyde Park and Park St.
- Residential Schools
- Group Homes
- Foster Care and Adoption
- Neuropsych Testing
- TASP
- POP

# Referral Sources

[Thecasesolutions.com](http://Thecasesolutions.com)

Schools

Doctors

Families

Self-Referred

Other Community Services

- DCF

- DMH

Other Clinicians

Hospitals

Mental Health Organizations



# My Role

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Central Intake Department

Processing Referrals

- Favorite Part - Strengths Perspective on Referral Sheet

On reexperiencing a Problem: "...The goal here is to look for unique outcomes, those times when people feel most in control of their problems. Highlighting areas of control leads clients to question negative story lines related to failure and frustration and see new themes related to determination, resilience, and steady progress" (DuBois, B., & Miley, K., 2011, p. 336).

Intake Calls