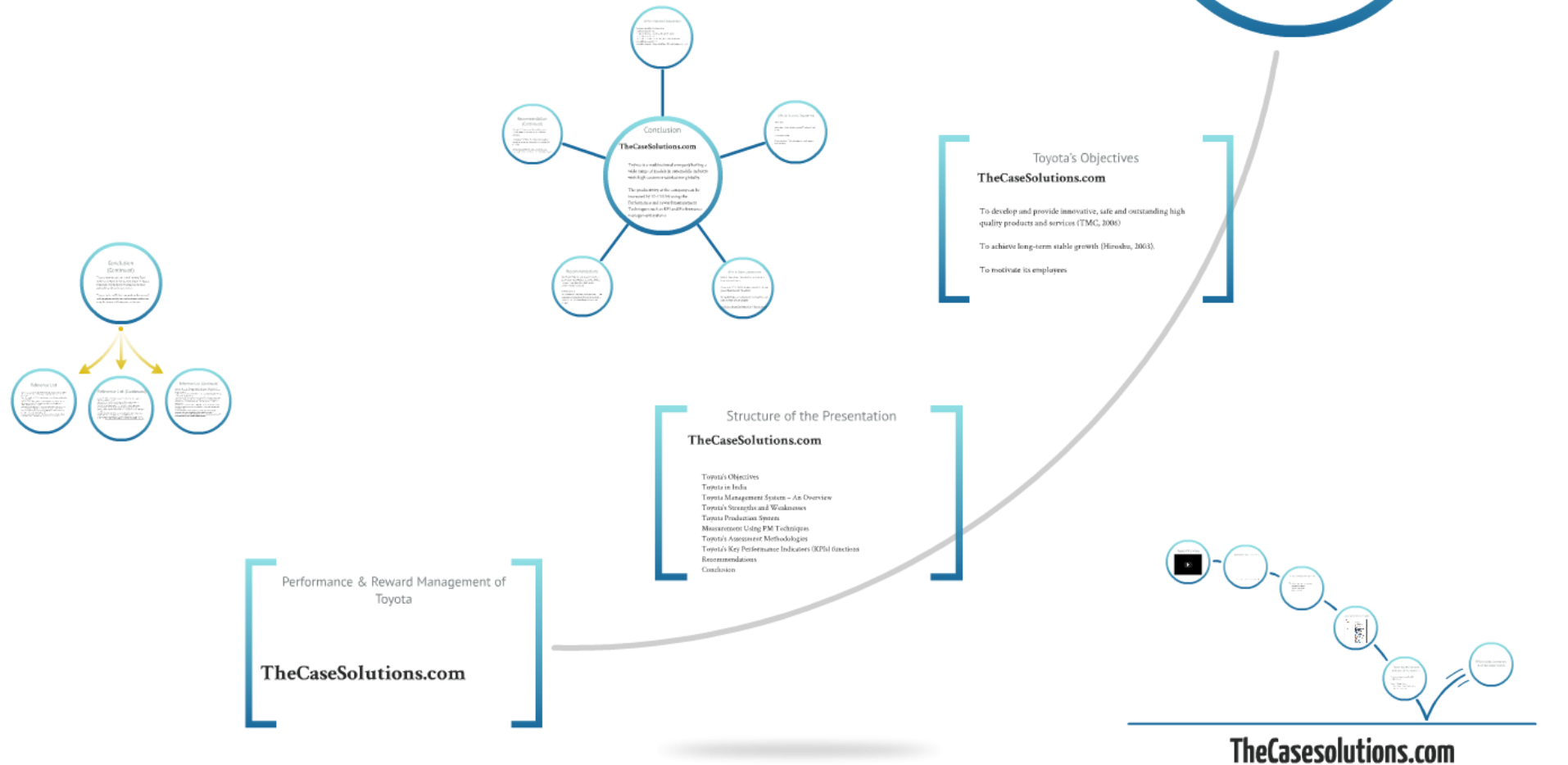


# Pal's Sudden Service-Scaling an Organizational Model to Drive Growth



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Toyota in India  
**TheCaseSolutions.com**

Mission: To develop automotive industry, create employment opportunities and 'Putting Customer First'

Collaboration of Kirloskar Limited

Competitors: Maruthi Suzuki, Hyundai and Mahindra  
Range of models

Toyota's Objectives  
**TheCaseSolutions.com**

To develop and provide innovative, safe and outstanding high quality products and services (TMC, 2006)

To achieve long-term stable growth (Hirashu, 2003).

To motivate its employees

Structure of the Presentation  
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Toyota's Objectives  
Toyota in India  
Toyota Management System - An Overview  
Toyota's Strengths and Weaknesses  
Toyota Production System  
Measurement Using PM Techniques  
Toyota's Assessment Methodologies  
Toyota's Key Performance Indicators (KPIs) functions  
Recommendations  
Conclusion

Performance & Reward Management of Toyota  
**TheCaseSolutions.com**



# Performance & Reward Management of Toyota

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# Structure of the Presentation

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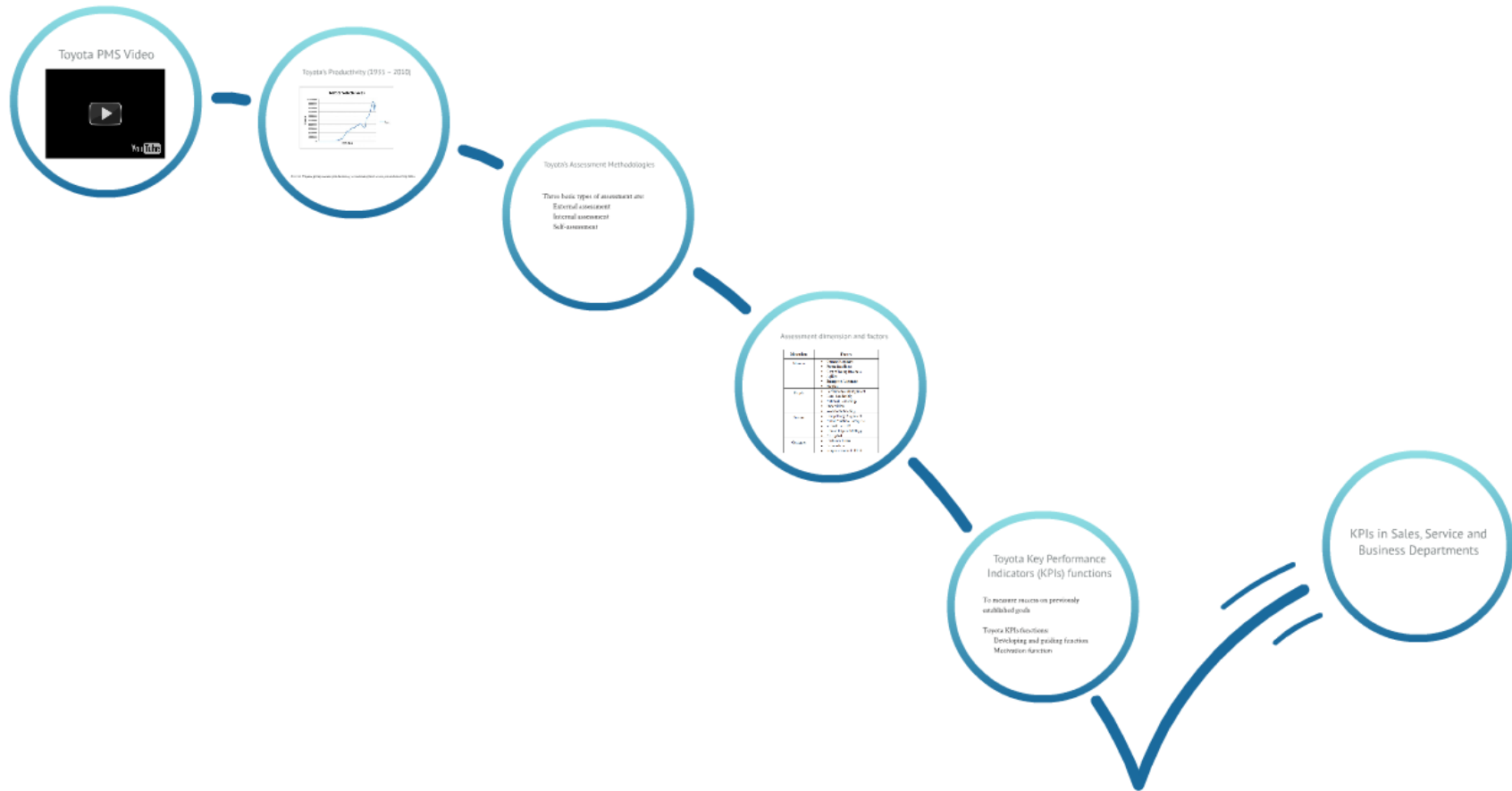
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# Conclusion

## **TheCaseSolutions.com**

Toyota is a multinational company having a wide range of models in automobile industry with high customer satisfaction globally.

The productivity of the company can be increased by 10-15% by using the Performance and reward management Techniques such as KPI and Performance management systems



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