

Managing Change in Operations

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Key Results
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Real World Results
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Increased operational performance
Improved patient safety
Reduced risk of litigation
Enhanced regulatory compliance

- Savings totaled over 70 billion dollars over a five year span
- Had 28 billion a year in reduced regulatory burdens

Managing Change in Operations

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Background
Thecasesolutions.com
- 100% employee owned
- 100% employee owned
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What
Thecasesolutions.com
- 100% employee owned
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Key Results
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Real World Results
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Background

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March 1993 President Clinton and VP Al Gore began an effort to examine federal agencies in order to identify problems and offer solutions and ideas for savings.

This project that they started was six months long.

Goals

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- Save the federal government money, while increasing productivity
- Reduce number of workers in each organization so there is less layers to go through
- Less people to review

Actual Results

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- Improved customer service dramatically
- Created performance based partnership grants (you do well get money)
- Established single points of contact for communities
- Converted to performance based organizations

Real World Results

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