







Definition of CSR?

"Corporate Social Responsibility is a management concept whereby companies integrate social and environmental concerns in their business operations and interactions with their stakeholders."

(Unido)

History

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History timeline:

The Phrase "Corporate Social Responsibility" was created in 1953 (Corporate watch).

"In the 1970s economist Milton Friedman argued in the New York Times that the sole responsibility of a business is to increase profits and shareholders value and since then he has been disproven and now businesses have taken the issues more seriously" (Guthrie, 2014).

Throughout the 1970's and 1980's the academic concept of CSR grew, the first company to publish a social report was Ben and Jerry's in 1989, and the first major company was Shell in 1998 (Corporate watch).

In 2001, the collapse of Enron, once a paragon of CSR, showed just how deeply a corporation's claims of social responsibility can differ from the reality (Corporate watch).

is there a bad CSR?

Nike is an amazing example of bad CSR, in 1998 The Global Alliance report on the factories in Indonesia that 30% of the workers had personally experienced, and 56% had observed, verbal abuse.

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What is CSR

Corporate Social Responsibility as described by Sims (2003) 'relates primarily to achieving outcomes from organisational decisions concerning specific issues or problems which have beneficial rather than adverse effects.'

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Stakeholders

Stakeholders within CSR are the groups that have a stake within the particular firm. According to Cannon (1994a) these are; the owners, employees, customers, creditors, suppliers, community and the convenient.

Environmental

A very important component to achieve successful Corporate Social Responsibility within a hospitality corporation is to provide sustainability for future generations along with providing the environment with positive outcomes.

Economical

The economic impacts of CSR focus on how the business makes their money rather than spending it. The host destination's economic situation affects the company's ability to grow and the recession did pose a challenge for corporations wanting to practice efficient corporate social responsibility during this time (South Western, 2010).

Community

Corporate social responsibility would not exist without the engagement from the industry employees and the surrounding members of the community.