# On the Many Limitations of Threat in Negotiation, As Well As Other Contexts



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# The cases olutions.com Presented by Bernard B. Salazar **MGT/557** January 29, 2014

### \*\* Presentation Outline \*\*

- \* Issues, negotiation process, and parties objectives
- \* Define interests, resistance points, and alternatives
- \* Assess constituencies and social context of negotiations
- \* Protocol for the negotiation
- \* Methods to prevent potential negotiation impasses
- \* Methods to manage potential impasses
- \* Conclusion

## **KEY STEP IN THE PLANNING PROCESS**



### **Issues and Parties Objectives**

#### **CMI ISSUES**

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- \* The biggest issue that CMI was facing going into the final negotiation is the acquisition price.
- \* 100% ownership of CTS
- \* Head office relocation to Philadelphia
- \* Retaining Tom Winder as GM

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#### CMI OBJECTIVE

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- \* The "primary objective" was to develop an organization that provides a strong marketing and administrative services to corporate transfer market.
- \* External acquisitions to broaden CMI's financial base similar to Meryll Lynch

#### CTS ISSUE and OBJECTIVE

- \* To sell the company at the highest possible price
- \* Good ROI for investors

## **CMI ISSUES**

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- \* 100% ownership of CTS
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## FLOW OF NEGOTIATION: STAGES & PHASES

- Beginning or Initiation Phase
- Middle Phase (Bargaining or Problem Solving)
- Closing or Resolution Phase

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7 KEY STEPS TO AN IDEAL NEGOTIATION PROCESS:

- \* Preparation
- \* Relationship building
- \* Information gathering
- \* Information using
- \* Bidding
- \* Closing the deal
- \* Implementing agreement

# **CMI OBJECTIVE**

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