



TheCaseSolutions.com

Learning Issues/Takeaways
- Strategy

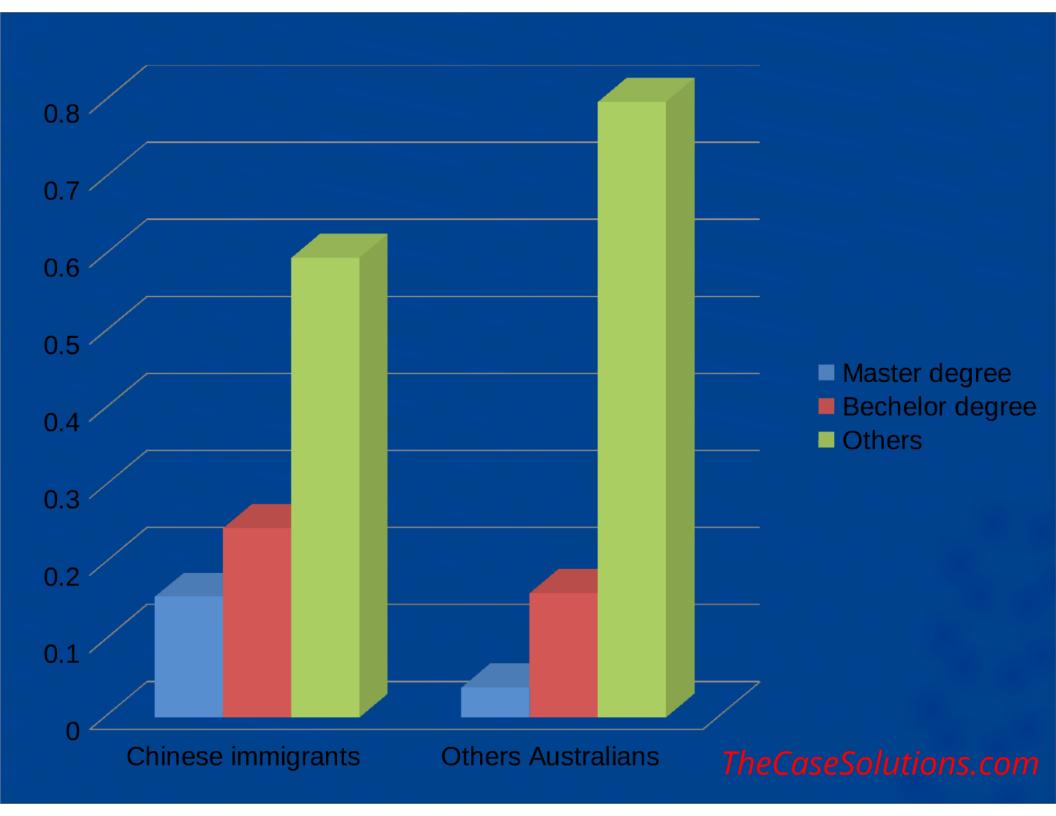
- Differentiation
- · Value Proposition
- Networking



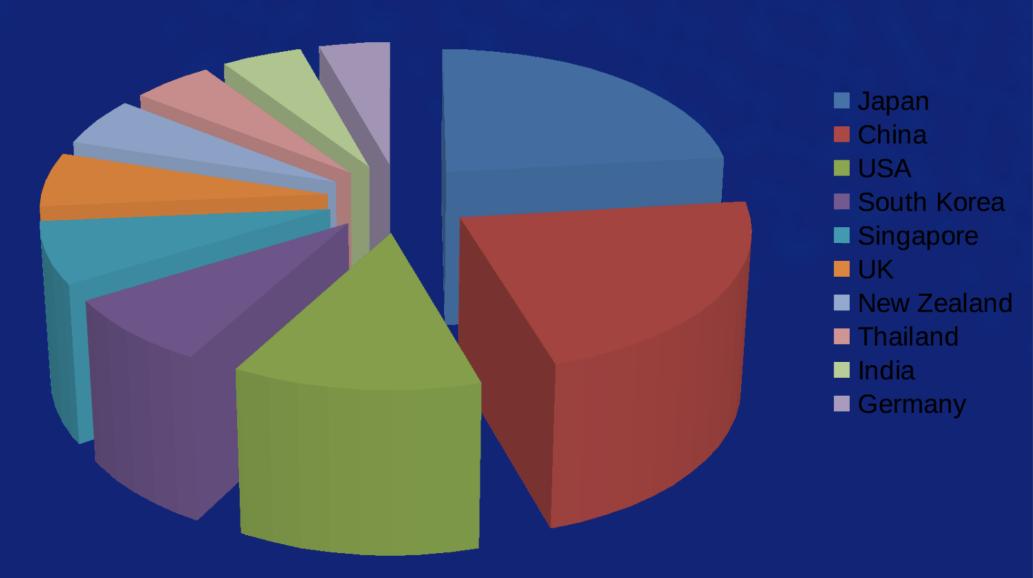


# **Outline**

- Video
- Susie
  - History
  - Game
- Jared
  - Business Strategy Framework
  - Discussion
  - Groups
- Richie
  - Recommendations
  - Concluding Remarks



### Australia goods trade partner top10(2008)



#### QUESTIONS/ANSWERS

- A 1998 ABS survey indicated that the Chinese community in Austrilia was the second (first) largest internet-using group by ethnic community.
- The owner of Yumcha came from Sydney (New South Wales).
- Yumcha means "drinking tea" ("eating cakes").
- The third developer was Chris, based in LA (India).
- Both phpFox and SocialEngine were written in PHP programming language (SAS programming language).
- Tan got her income from being a teacher and jazz singer (programmer).
- The higher the number of members, the more (less) advertising revenue Tan could generate.
- To grow revenues, Tan used her business network only (both online and offline marketing avenues).

### **Mission Statement/Strategy**

Yumcha.com.au is the premier online networking platform for Asian professionals and businesses. We follow in the Chinese tradition of meeting to discuss business over delicious tea in the neutral, convivial surroundings of a time-honoured teahouse. Our aim is to provide such an environment online, where one's horizons can be expanded far beyond local vicinities.

 "To provide a premium quality website to fulfill the informational and networking needs of the Asian-Australian community and maximize exposure for advertisers seeking to target this demographic group on the Internet."

## **Business Strategy Frameworks**

- Mission, then the Strategy
- Competitive Advantage
- Cost leadership
- Differentiation
- Focus

Cost leadership

Differentiation

Focus