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Renova Toilet Paper: Avant-garde Marketing in a Commoditized Category



Updated Information
February 2013 - Office Depot and
Office Max merged to become a

bigger competitor against Staples and Amazon

February 2015 - Office Depot

- American Postal Workers Union

is opposed to the acquisition because Staples intends to close

acquired by Staples

over 1,000 stores.



Implementation

Objective: to increase profits by using marketing to increase their company's profits





Troviem statements



Financial Analysis



Solutions

TheCasesolutions.com

 Close more Office Depot stores to save money on costs
 Reorganize management team to save on labor costs
 Use marketing to increase profits



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Problem Statements

Vision Statement TheCasesolutions.com

- · deliver their best
- winning with confidence
- creating solutions for customer needs
- inspiring creativity
- combining energy for work with a passion for life

Mission Statement TheCasesolutions.com

"Our mission at Office Depot is to be a global, leading innovator as a supplier of office products and services for consumers and business of all sizes while creating a positive impact on the environment."

Strengths The Casesolutions.com

- Office Depot uses websites in more than 40 countries outside of North America to sell products.
- Launched "Document Shredding While You Wait", an in-store shredding service.
- Received the Corporate Business
 Achievement Award from the U.S.

 Postal Service for its commitment in
 offering postal services and products
 within the company's retail locations
 worldwide.
- Named "Best New Product" award winner with Lil Drug Store Products by Convenience Store News.
- Office Depot operates in three divisions.

Weaknesses

- Office Depot continued to lose money each quarter in 2011.
- Office Depot had the lowest Percentage of Quarterly Revenue Growth in 2011 compared to the competition.
- The three divisions all show negative numbers in the financial performance data.
- Office Depot stores in North America that have been open more than a year fell 1 percent.
- Office Depot is an unprofitable company and needs to change their business model.

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Threats

- Social- The world is becoming paperless.
- Economical- Stores such as Wal-Mart, Kmart, and Target are looking to increase market share.
- Economical- The industry Office Depot is competing in is very unprofitable.
- OfficeMax began to sell additional goods to business customers in hopes of offsetting declines on original products.
- Staples formed an alliance with a leading Swiss office products company.

Opportunities

- Technology- Online sales are becoming more popular than in-store sales.
- Economical- OfficeMax's sales continue to decline and the company planed to close 15 stores in 2011.
- Technology- There is new technology coming out all the time which helps expand business
- Economical- There are emerging markets internationally.
- Technology- Online ordering is becoming increasingly easy to use

Solutions

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- Use marketing to increase profits