### PHILIP CHASE: AN ORGANIZATIONAL POWER









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# Defining and Describing Organizational Culture and Climate

- · Climate is generally defined as the characteristics of the total environment in a school building (Anderson, 1982; Miskel & Ogawa, 1988)
- Renato Tagiuri described the total environment in an organization as composed of four dimensions:
  - · Ecology
  - . Milieu
  - · Social System
  - · Culture

# Ecology Physical and Material Factors

### BUILDING AND FACILITIES

- · Facilities
- · Age of building
- · Size of building
- · Design of building
- · Accessibility for individuals with disabilities
- · Equipment and furniture
- · Condition of building

#### TECHNOLOGY

Scheduling/Sequencing Inventions

- · Bell schedule
- · Scope & Sequence of Curriculum

Information/Communication Inventions

- · Books
- · Computers
- · Video
- · Film
- · Chalkboard

**Pedagogical Inventions** 

- · Student grouping
- · Instructional techniques
- · Testing

## Milieu of the School Human Social Systems Factors

- · Skills
- . Motivation
- · Job satisfaction/rewards
- · Status
- · Feelings
- · Values

- . Morale
- · Size of the group
- ·Race, ethnicity, and gender issues
- Socioeconomic level of students
- Education levels attained by teachers
- · Leadership

# Social System Organization of the School Organizational Structure Factors

### Organization of:

- · Communication patterns
- · Control mechanisms
- · Patterns of hierarchy/collegiality
- · Planning practices
- · Formal structure (departments, emphasis on rules)

- · Instruction
- · Supervision
- · Administration
- · Support Services
- · Pupil personnel services
- · Decision-making practices

## Culture of the School Psychosocial Characteristics

- · Assumptions
- · Values
- . Norms
- . Ways of thinking
- · Belief systems
- · History

- · tteroes/heroines
- · Myths
- · Rituals
- · Artifacts
- . Art
- Visible and audible behavior patterns

### The Importance of Organizational Culture

### Theory Z: William Ouchi (1981)

- Ouchi compared and contrasted Japanese and U.S.
   management practices
- He applied Japanese practices in the U.S. and, using McGregor's concept of Theory X and Y, called it Theory Z
- · Theory Z accepts the concepts of Human Resources

  Development (HRD)

## Organizational Culture and Climate Compared and Contrasted

- Culture refers to the behavioral norms, assumptions, and beliefs of an organization
  - · "the way things are done around here" (Kilmann et al., p. 5)
- Climate refers to perceptions of persons in the organization that reflect those norms, assumptions, and beliefs