

What is conflict

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Consequence

Style of conflict

ADAPTIVE STRATEGIES FOR CONFLICT MANAGEMENT

Competing I take I charge

Collaborating I win you win

Accommodating I give in

Avoiding I avoid

Our objectives:

- 1- What is conflict
- 2- The main sources of conflict
- 3- The importance of the traditional brain
- 4- Consequences of conflict
- 5- The styles of conflict and resolve

Ontario Ministry of Small Business & Consumer Services: Managing the Toronto Propane Explosion (C)

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Consequence to conflict

Ontario Ministry of Small Business & Consumer Services: Managing the Toronto Propane Explosion (C)

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Our objectives:-

- 1- What is conflict
- 2- The main sources of conflict
- 3- The Emotional v The Rational Brain
- 4- Consequences of conflict
- 5- The styles of conflict and resolve

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What is conflict

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INSTRUCTOR:

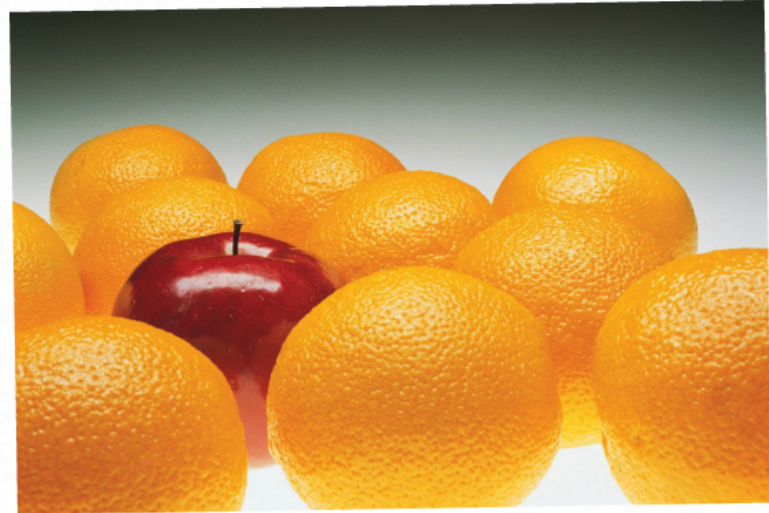
Rashed Ashraf

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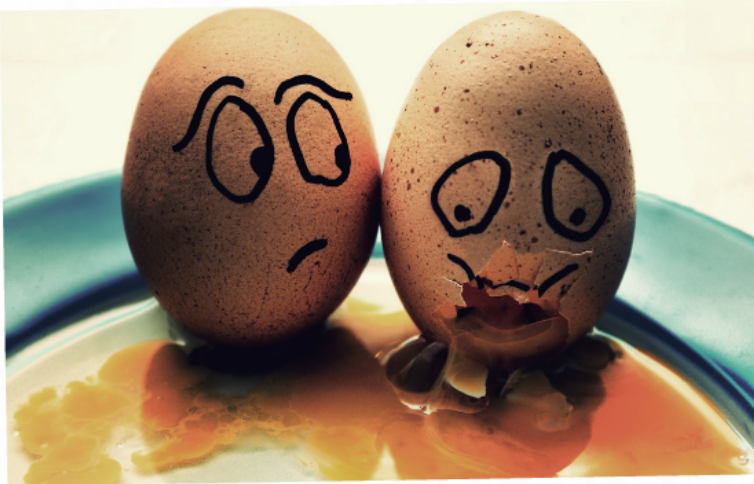


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Consequence



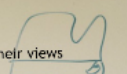
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Good



It forces people to clarify their views



Bad








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Consequence



Style of conflict

ASSERTIVNESS
COOPERATIVENESS

Competing 	I take a charge. 
Collaborating 	Compromising  We both Win. We meet Half-way.
Accommodating 	Avoiding  I give in. I leave.

