



TheCaseSolutions.com NCOLDC "Bad Day at Black Rock"

Presenters:

TSgt Epps

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Overview of Scenario # 1 (pg. 27)

The Aerial Port Squadron (APS) has been over-tasked and has had to use annual tour days to support combat and humanitarian missions; as a result unit morale has suffered.

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TheCaseSolutions.com Key issues

- High number of last minute reschedule Unit Training Assembly (UTA) and calling out the day of drill
- Low Moral
- Over-Tasked
- Complaints of "I'm just a Reservist"
- Poor Professionalism
- Poor Communication

TheCaseSolutions.com Impact of Personal, Team, and Mission

- Attitudes
- Respect
- · Work ethics suffer
- SORT/Training decreasing
- · Unable to sustain deployment readiness
- · Stress reliable personnel that do show up
- Safety

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TheCaseSolutions.com Potential Solutions & Courses of Action

- As stated in AFI 36-2254V1, Commanders may grant an excused absence of a member based on the member's submission of adequate justification within 30 days prior to or 30 days following the missed UTA. Do not authorize excusals outside the 30-day period. At the fourth unexcused absence, an automated participation status report is generated.
- Potential solutions for moral: incentives, team-building exercise, future annual tours, awards & decorations and recognition
- Ask for assistance from other units to support the various combat and humanitarian mission by way of using upward communication to our Chain of Command
- Conduct a meeting with lower management expressing motivation and inspiring members;
 reminding them our service before self. Communicating the importance of tardiness and
 reschedules as well as the team building concept.
- Address the importance of military bearing and rank structure. Utilizing the chain of command and utilizing AFI 36-2618

The Case Solutions.com Applicable References

- AFI 36-2254V Air Force Instruction Reserve Personnel Participation
- AFI 36-2618 The Enlisted Force Structure
- AFI 36-2903 Dress and Appearance

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Overview of Scenario # (T-6)

The intel section being a highly motivated and dedicated crew has come under intense stress due to witnessing several attacks on US ground forces. The team been in-fighting, members have been having personal issues and been unraveling. The team need to come together for an upcoming mission within hours.

Key issues

- Witnessing several fatalities; 2 soldiers captured
- · Fighting amongst themselves
- · Financial problems (loss of clearance)