UPM Rafsec RFID Venture; 2004

TheCaseSolutions.com



Tactics











The Rebirth of the Minivan: The "Swagger Wagon"

2011 Toyota Sienna Campaign









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The Rebirth of the Minivan: The "Swagger Wagon"

2011 Toyota Sienna Campaign

Introduction

- Originally designed in 1930's
- Became the family car in 1970's
- Now are equipped with more bells and whistles than any other vehicle to enhance the experience of being in a van

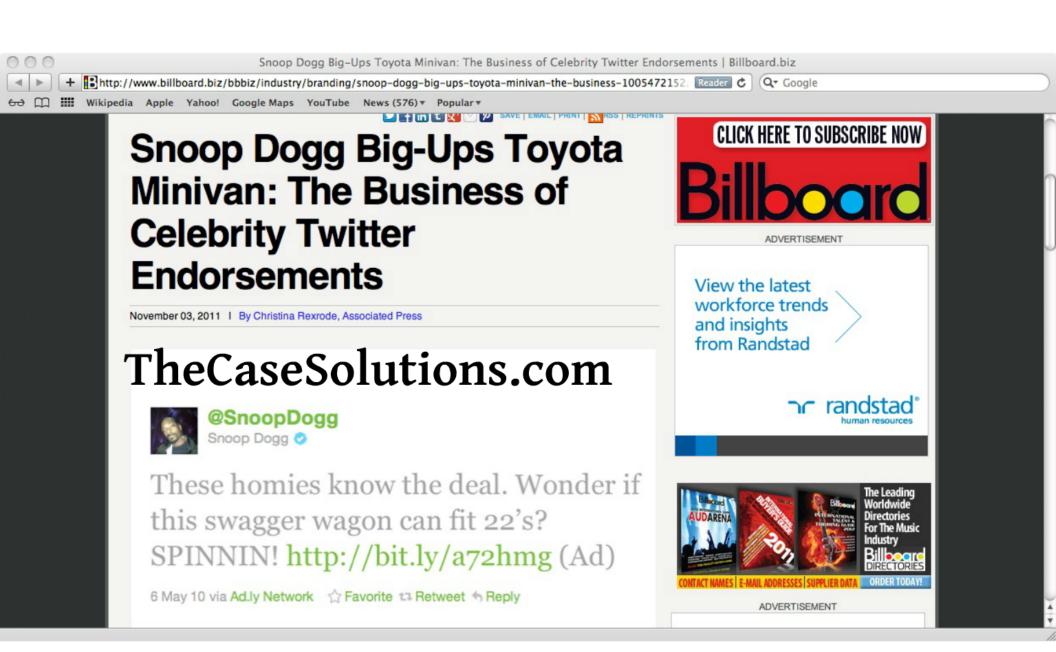


Campaign Goals:

- 180 degree change in perception of minivans
- Boost sales
- Increase emotional appeal of product

- -The mini van symbolizes boring parenthood
- -Toyota challenged this by making fun of the mini van
- -This gives entertainment to driving one





SWOT

Strengths

Video became the main driver

New style advertisinghip hop song

Invite celebrities

Weaknesses

Emphasis on one tool

The competition among Toyota products

Micro-targeted

Opportunities

Minivan's market potential

American family dream

Toyota's re-branding after recall crisis

Threats

Toyota recall crisis in 2009

The competitors' pressure

Why did it succeed?

- Halo effect
- Understanding target market
- Changing perception (brand & product)

Shortcomings?

- Emphasis on digital/internet
- Quality is the most important problem in car manufacturing industry

Did It Work? Uh, Yeah!

Revitalizing A Struggling Product

- Sienna Sales Increased by 18.5 percent by November 2010 - More Than 2X the Industry Average
- 450,000 Minivans Sold in U.S. in 2010
 A 9.3% Increase
- 491,687 Minivans Sold in U.S. in 2011
- Sienna Sales Already Up 13% in 2012



Jumpstarting An Embattled Brand

- Great East Japan Earthquake and Widespread Recalls Hurt Brand Image
- Overall Sales Were Relatively Flat Sienna Revenues Are the Exception!
- 217% Increase in Operating Profit in 2011 (vs. 2010)



The Social Impact

- 36,926 Facebook "Likes" and Over 200,000 Shares
- 14 Million YouTube Views Over 8 Million Swagger Wagon Video Views
- 4th Most Shared YouTube Video of All Time
 Over 1,800 Comments
- · 4,584 Tweets and Over 700 Blog Posts

Saatchi An Award-Winning Campaign

- Created By Saatchi & Saatchi LA
- · 2011 Effie Silver Award
- Best Automobile Social Media Campaign - IAC
- Best Mobile Social Media Campaign - IAC

