





AN AUDACIOUS VISION Thecasesolutions.com Top 10 by 2010

The History: Building TCS

1962: JRD Tata and Colonel Sawhney set the vision.

1966: Moved the division under Tata Services

1968:

- Able-Baker-Charlie, 8th Floor, Nariman Building, Bombay.
- Tata Computer Center which became TCS later on.

1969:

- Faqir Chand Kohli as General Manager.
- TCS positioned itself as Management Consultants.
- Worked with many public sector units .
- "India's SIlicon Valley Start-up"

1972: S. Ramadorai joins TCS.

1974:

• Kohli becomes Director Incharge of the death of PMA.

Working with Kholi

"Under-promise and over-deliver"

"If you beleive in something then there is always a way to communicate it"

The "Can Do" attitude.

Challenges leads to continious improvements.

Out of the comfort zone.

License Raj

1973:

- FERA: Foreign Exchange Regulation Act
- IBM and Coco-Cola left India
- Partnership with Burroughs

1974:

- The **outsourcing** beings
- First overseas work

1978:

• Relationship with Burroughs ends

The American Experience

1979

- Ramadorai moves to New York as Resident Manager
- The Mody effect.
- The determination to Prove.
- "not building a business but an industry for India".
- The big break- contract with Institutional Group Information Corporation.
- Developed the concept of "Offshore/Onshore" development.

1981:

• Ramadorai returns to India.