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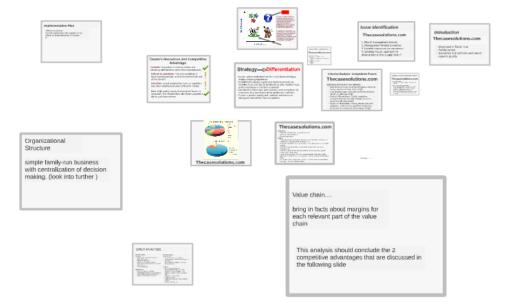
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Tavazo Co.



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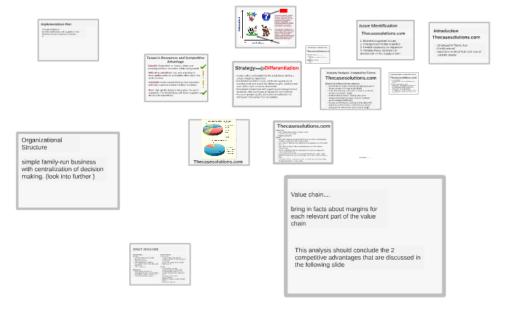
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# Tavazo Co.

# Introduction Thecasesolutions.com

- Originated in Tabriz, Iran
- Family owned
- Specialize in dried fruits and nuts of superior quality

## Issue Identification

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- 1. Brand management issues
- 2. Management limited expertise
- 3. Limited resources on expansion
- 4. Strategy focus: upstream or downstream in the supply chain?

## Industry Analysis- Competitive Forces

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#### (Barriers) to threat of new entrants

- Economies of scale: manufacturing/proccesses in house; produce in large scale (High)
- Cost disadvantage: favorable access to products months in advance (High)
- Product differentiation: Quality over price, recognized brand amongst Iranians, however, easily imitable (Med-High)
- Access to distributions: Strong relationship with suppliers, control and access from warehouse production to wholesales and retailers (High)

### Industry Analysis- Competitive Forces

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#### **Bargaining Power of Buyers**

- Increasing demand in pistachios globally
- Power (High):
  - Choice: high amongst buyers who value quality over price
  - Volume:

#### **Bargaining Power of Suppliers**

- Power (High):
  - · Choice:
  - Volume:

## Industry Analysis- Competitive Forces

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#### **Threat of Substitutes**

 Other dried foods (but lack in quality and experience with products)

#### **Intensity of Rivalry Among Competitors**

- Low in competition, (Bulk Barn) being the main competitor, but different product positioning between companies
- Few rivals in wholesale business, however, business becomes more cooperative then competitive
- Some imitators in Iran (low impact on Canada)
- Lack of differentiation/switching costs: Nuts and dried fruits seen as commodities, competitors may compete on price over quality

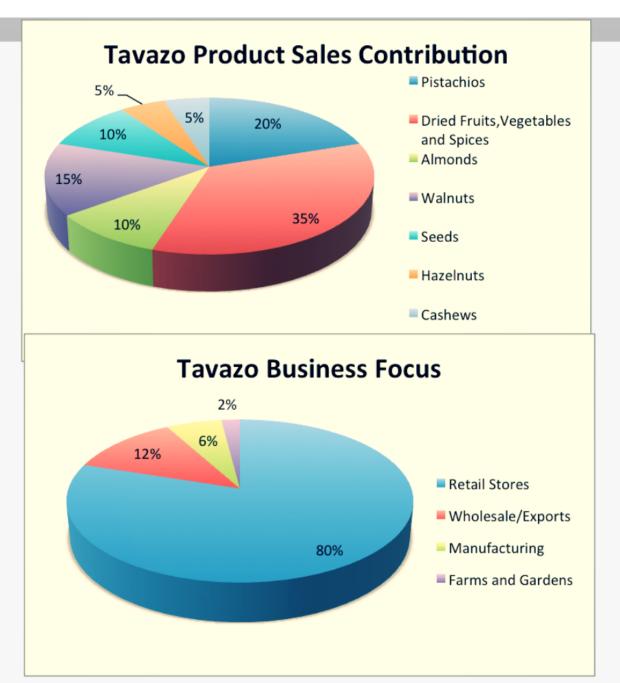
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#### **Objectives**

- Gain market share within Canada and Iran
- Increase sales and profits
- Expand operations

#### Scope

- Vertically integrated company that focuses in growing, manufacturing retailing and exporting nuts and dried fruits
- Sells nuts and fruits as a branded product as opposed to a commodity product
- Sells nuts and dried fruits as a premium product, with an above average price
- Devote a significant effort to presentation, in store packaging and sales at their retail stores
- Loyal customer base, who are not price sensitive and value quality
- Appeals to health conscious consumers and the trend of heart healthy diets
- In Canada, 70% of customers are Iranian, 30% are other nationalities
- Growing interest in Chinese culture



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