# Sunshine Fashion: Fraud, Theft and Misbehaviour among Employees



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Thecasesolutions.com

ACC3602 Management Control & System

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#### What is Cashmere?









#### Sunshine Fashion

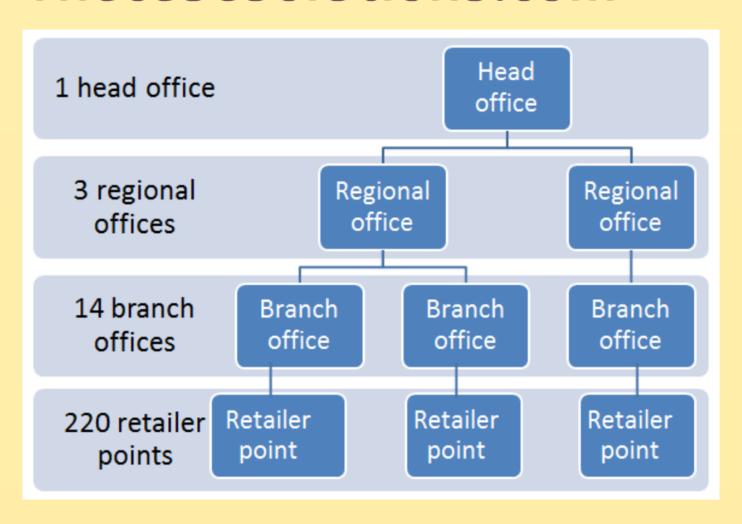
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- Shenzhen based OEM export manufacturer and retailer of cashmere sweaters.
- Has 1 head office, 3 regional offices, 14 branch offices and 220 retails points across China.
- Has more than 1,000 employees.
- Has a turnover of RMB 150 million but

Fraudulent behavior had cost 5% of the revenue!!!!

#### Company Structure

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#### Problem #1.

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 Branch managers postponed the start date of the promotional period without informing the head office so they could sell sweaters at the original price and pocket the difference.



#### Problem #2.

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Branch managers reported a higher discount rate to the head office than what was actually the case and pocket the difference.



#### Problem #3.

Salesman changed the barcode, altered the price upwards and pocket the difference.

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 $1\; 2\; 3\; 4\; 5\; 6\; 7\; 8\; 9\; O\; 9\; 8\; 7\; 6\; 5\; 4\; 3\; 2\; 1$ 

Price: \$ 49



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Price: \$ 179