



Saudi Aramco: A State Within A State?



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Research Objectives:

Hold K&A to human rights commitments to gender equality and women's participation under international human rights treatics.

Create a microcosm for increased gunder equality within private spaces, similar to how private universities in Saudi firabia have more flexibility when it comes to women's roles, and restrictions.















Citations

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Case Studies Continued



Case Study Number 1: First All-Female Business Center in Saudi Arabia

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In September of 2014, the Indian company Tata, Saudi Aramco, and General Electric opened the first-ever all female business processing center in Riyadh.

The business center will offer customers specialized Finance, Accounting, HR, Supply Chain and other business services, to enhance operational efficiency.

The center, in Dhahran, headquarters of Saudi Aramco, will be staffed by Saudi women with TCS and GE owning 76 percent and 24 percent equity respectively in the new venture, which will initially serve Saudi Aramco and GE as anchor clients.

Over 100 dignitaries from Saudi Arabian government entities and business executives attended the center inauguration.

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The 3,200 square meter facility will create up to 3,000 local jobs for Saudi women within the next three years. They have already employed around 300 women.

Initially providing services to anchor clients, Saudi Aramco and GE, the center will eventually expand its customer base to other companies and institutions across the Kingdom. In due course, GE and TCS will also work with leading Saudi universities and educational institutions to launch specialized training programs to achieve further job creation goals.

Over 70% of the recruits are Saudi nationals, mostly fresh graduates from King Saud University, Princess Noura University, Imam University and others.

Client's Feedback on Project

Discussed the short list of case studies that have been identified by our team. Let client know that we had selected one of our case studies and that we were still looking into our second case study. Client was enthusiastic about first case study.

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Recommended some points of research:

- Reaching out to universities that Tata is recruiting from and find out what methods they are using
- Find out how Tata is accommodating women's needs for both childcare and transportation
- Look at the demographics of the women being employed
- Try to interview some employees of the company to find out what women's experience is and how the company is

handling change management as well as leadership

Points of Research from Client:

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- Reaching out to universities that Tata is recruiting from and find out what methods they are using to recruit.
- Find out the demographics of the women being employed/recruited/what is the their marital status and age?
- Find out how Tata is accommodating women's needs for both childcare and transportation
- Try to interview some employees of the company to find out what women's experience is and how the company is handling change management as well as leadership development. Client also interested to know the interaction between government authorities and the women, particularly with the committee for the promotion of virtue and the protection of vice.
- Has Tata faced problems with abiding by Saudi law?

Next Steps

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Identify second case study. Must be a business model that is reproducable, in other words a business model that could be repeated by other companies in Saudi Arabia.

Saudi Aramco compound: could be a unique business model. Could also provide interesting precedents for companies employing both expats and Saudis.

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