Rotary Cove Beach



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"the prettiest town in Canada"- Queen Elizabeth II

- Goderich, Ontario
- YMCA Goderich-Huron Branch
 - Family-Friendly
 - Lifeguards
- Goderich Town Council
- The Issues/Crisis
 - Breaching of the YMCA mission statement
 - Attracting Visitors and being competitive
 - Issue of Profitability

Crisis One: Mission Statement

The Casesolutions.com

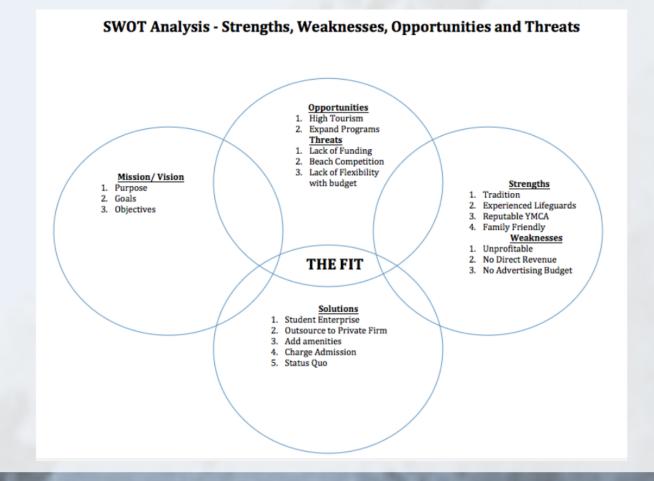
Finances:

- 1. Council allotted \$20,000 each fiscal year
- 2. \$370,000 for net loss allowance

Options to add revenue sources:

Mission statement Breach

- 1. Student Model
- 2. Outsource Operations
- 3. Admission Charge
- 4. Volleyball Court
- 5. Sell the beach



Crisis Two

- Local Competition
- Fitting the Mission
- Highlighting the Strengths of Lifeguards
- Adding a Volleyball Court







Crisis Three

The Casesolutions.com

In the Red...

- Rotary Cove has lost money since 2003
- · No direct revenue stream
- Potential budget cuts on horizon

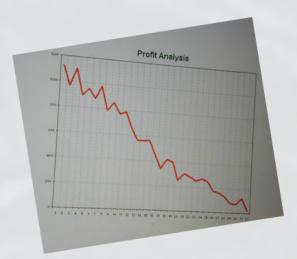
Options available...

- Student-Run Model
- Outsource Operations Revenue Opportunities...

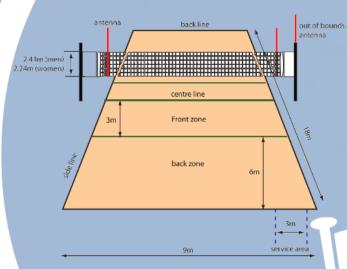


- Amenity Rental
- Volleyball Courts





Solution



- \$2,300 to construct
- Extend Programing
- Bring Cove back into the Black

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Discussion Questions:

- 1. Do you have any additional options for a revenue source? Would it breach the mission statement or support it?
- 2. If admission fees were administered to attend the beach, do you think residents would protest by not attending The Cove? What would be an effective approach to eliminate dissent?
- 3. At what point should a business look at their mission statement and realize it may be holding them back?