



Online Research Guide

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3 the centerpiece of building a case for change the five key elements of an effective sales

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Discrepancy
Appropriateness
Efficacy
Principal suppor
Valence



THESIS

Employees can shape and must be included in the strategic management decisions:

- Organizational structures encourage employee's ability for issue selling and a sense of responsibility for the organization.
- Effectively applying the five key principles of issue selling to managers



Employees can be a powerful force for change within the firm and shape strategy







Intention for strategic issue selling depends on two factors:

The individual's interpretation of the organization

- Organizational Culture and norms
- Situational Cues
- Management Support

confidence in the ability to succeed in issue selling,

- Packaging
- Process

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The centerpiece of building a case for change is the five key elements of an effective sales pitch.

Discrepancy
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Conclusion/Comments

