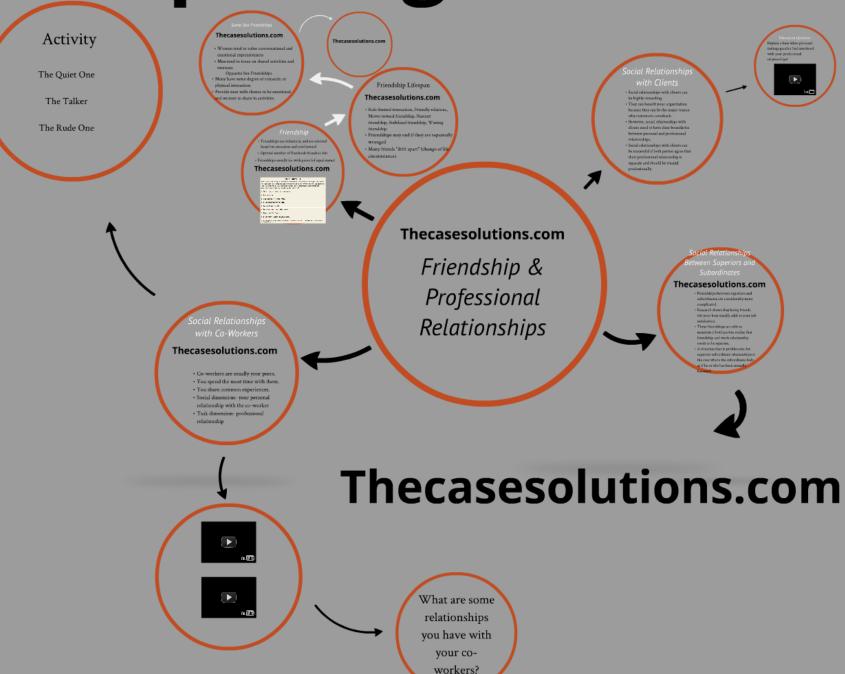
Nipissing Bank



Nipissing Bank

Activity

he Quiet One

The Talker

he Rude One

Thecasesolutions.com

- Women tend to value conversational and emotional expressiveness
- Men tend to focus on shared activities and
- Opposite Sex Friendships Many have some degree of romantic or
- physical interaction Provide men with chance to be emo

men to share in activitie

Friendship Lifespan

Thecasesolutions.com

- Role-limited interaction. Friendly relations Moves toward friendship, Nascent
- · Friendships may end if they are repeatedly
- Many friends "drift apart" (change of lif

- friendship, Stabilized friendship, Waning

- Social relationships with clients can be highly rewarding.
- secause they can be the major reaso why customers comeback.
- However, social relationships with lients need to have clear boundarie relationships.
- be successful if both parties agree that their professional relationship is separate and should be treated

- · Cortinal number of Facebook friends is 300
- riendships usually for with peers (of equal sta-

Thecasesolutions.com

Thecasesolutions.com

Friendship & Professional Relationships

Thecasesolutions.com

- · Friendships between superiors and
- Wit your boss usually adds to your job
- maintain if both parties realize tha friendship and work relationship
- s if he or she has been s

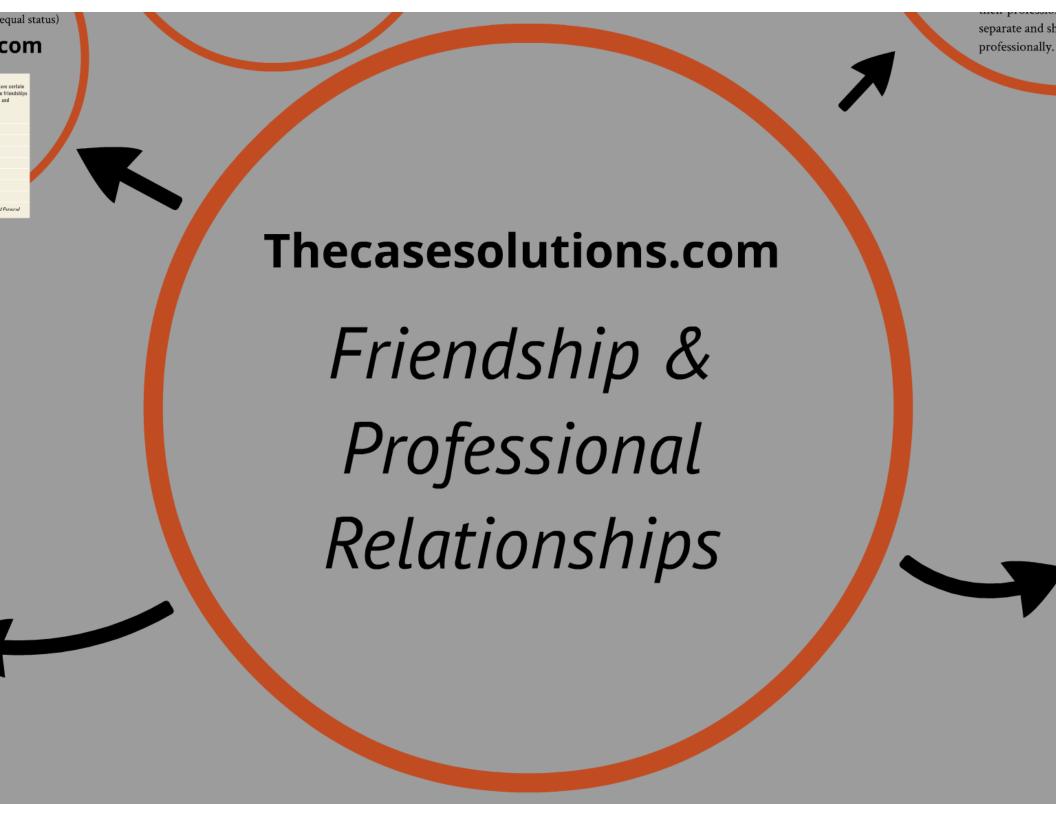


ocial Relationships with Co-Workers

Thecasesolutions.com

- · Co-workers are usually your peers.
- · You spend the most time with them.
- · You share common experiences. · Social dimension- your personal
- relationship with the co-worker





Friendship

- Friendships are voluntary, and are selected based on attraction and cost/reward
- Optimal number of Facebook friends is 300
- Friendships usually for with peers (of equal status)

Thecasesolutions.com

FRIENDSHIP RULES

Researchers Michael Argyle and Monika Henderson have confirmed that people have certain rules for friendships. When the parties to the relationship observe those rules, the friendships tend to be stronger. Here are some of the most important friendship rules Argyle and Henderson found. What rules would you add to this list?

- Stand up for your friend in his or her absence.
- Trust each other.
- Offer help when your friend needs it.
- Don't criticize your friend in public.
- Keep your friend's secrets.
- Provide emotional support when needed.
- Respect your friend's privacy.
- Don't be jealous of his or her other friends.

Source: Argyle, M., & Henderson, M. (1984). The rules of friendship. Journal of Social and Personal Relationships, 1, 211–237.



Friendship Lifespan

Thecasesolutions.com

- Role-limited interaction, Friendly relations, Moves toward friendship, Nascent friendship, Stabilized friendship, Waning friendship
- Friendships may end if they are repeatedly wronged
- Many friends "drift apart" (change of life circumstances

atus)

Same Sex Friendships

Thecasesolutions.com

- Women tend to value conversational and emotional expressiveness
- Men tend to focus on shared activities and interests

Opposite Sex Friendships

- Many have some degree of romantic or physical interaction
- Provide men with chance to be emotional and women to share in activities

Social Relationships with Co-Workers

- Co-workers are usually your peers.
- You spend the most time with them.
- You share common experiences.
- Social dimension- your personal relationship with the co-worker
- Task dimension- professional relationship

Social Relationships Between Superiors and Subordinates

- Friendships between superiors and subordinates are considerably more complicated.
- Research shows that being friends wit your boss usually adds to your job satisfaction.
- These friendships are able to maintain if both parties realize that friendship and work relationship needs to be separate.
- A situation that is problematic for superior-subordinate relationships is the case where the subordinate feels as if he or she has been sexually harassed.