# Mochi Media

### TheCaseSolutions.com

### Welk Hospitality Group

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### ownership

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### Welk Hospitalit

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### The Wilderness Club at Big Cedar

A timeshare resort on the partnering with Big Cedar Lodge This resort has many amenities as well as the opportunity to access many of the Big Cedar Amenities including Spa Service, Pools, Restaurants, Shops, and Dog Wood Canyon and Top of the Rock Locations.



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### Interview Questions

Amenice Management
Gradually Increase Your Back Bate
Hold Weekly Revenue Management
Meetings with Department Heads
Keep Notes for Pullowing Years

### Interview Question

Conding Techniques
- Department "Bureaus"
- Housekeeping Audies

### Interview Topic

Safety and Semethy

Department Head Tangarestrains in Guest Service

Department Head Tangarestrains when deal with

Journals

Outside

TheContralizations.com

### Interview Questions

Loyalty Programs

- Levels- Bronze, Silver, Goli
- Platinum
- Referra

### Interview Topics

Seasonality

Fueron the High Season and Worry Less in the O

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### Interview Questions

### Interview Topics

### Interview Questions

- Loyalty Programs

  Upgrades

  Levels- Bronze, Silver, Gold,
  Platinum

### Interview Topics

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# Welk Hospitality

• Independently owned and operated, Welk Resorts has built a foundation of innovation and hospitality. With six luxury resorts across five sought-after vacation ...

## **Interview Topics**

Safety and Security

- Department Head Empowerment in Guest Service
- Importance of Security Procedures when deal with guests

## **Interview Topics**

## Seasonality

- Focus on the High Season and Worry Less in the Off Season
- "Borrow" guests from Big Cedar

# ownership

### Social Media

- No Social Media for each individual property
- The Facebook is taken care of by the Corporate Office in Boca, Florida

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