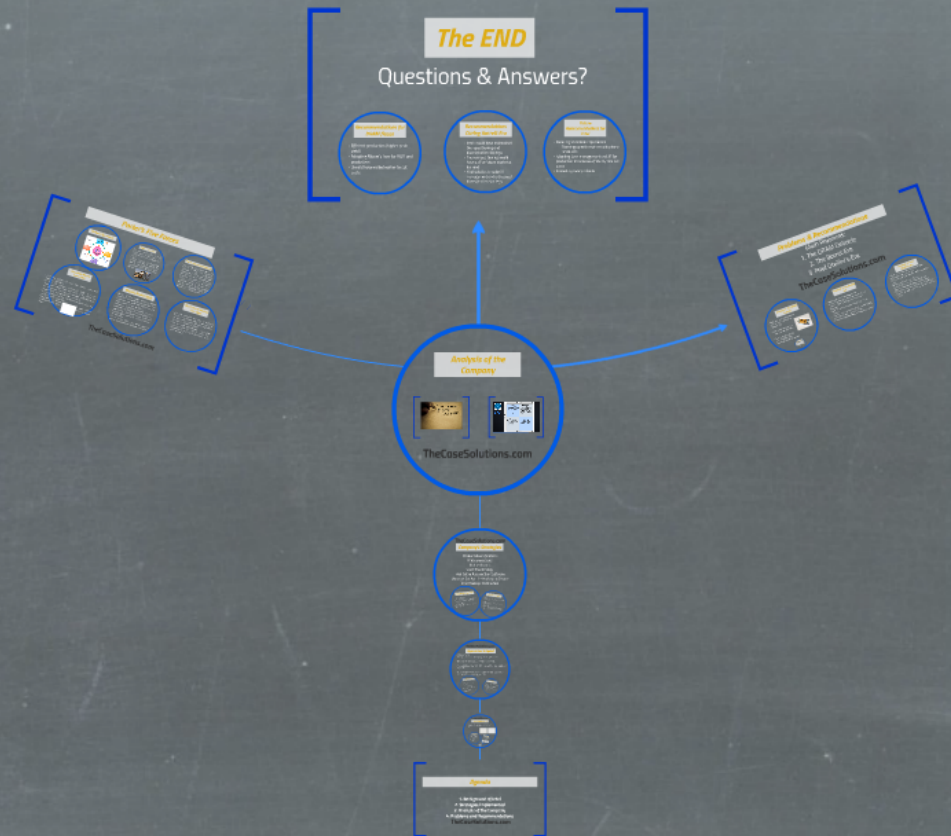


INTEL

Crețu Cosmin  
Liceul Teoretic "Carmen Sylva"  
2017

# Underwater Engineer at Intel Corporation

TheCaseSolutions.com



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# *Agenda*

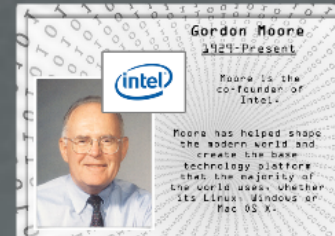
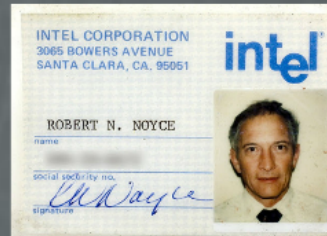
- 1. Background of Intel**
- 2. Strategies Implemented**
- 3. Analysis of the Company**
- 4. Problems and Recommendations**

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## Intel's Background

Intel is an American multinational corporation. It is one of the world's largest and highest valued semiconductor chip makers.



### Intel's Background

In the early development stage DRAMs(dynamic random access memories) The company focused on producing memory chips to speed up computers and making them more powerful.

EPROM(erasable programmable read only memory) And then an accidental discovery at Intel led to a second product line.

ROM was used to store programs, such as a machine operating system, or part of that system.

The 4004 microprocessor  
In November 1971, Federico Faggin made efforts to create Intel's third product.

### Intel's background

In the 1990s, these memory chips were Intel's main business. After the birth of the microprocessor, Intel became the leader in the supply of PC microprocessors.

However, due to the intense competition in this industry and the revolution in PC market, Intel lost its market share and profits in 2000.



### Intel's Background

In 2005, Paul Otellini became CEO of Intel. His platform strategy focused on the creation of the Customo chip designed for laptop computers.

From 2011 until now, mobile computers had become the trend in the industry. Although Intel is still the leader in the PC market, Intel should catch up with the trend to keep its market position in the industry.



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### *Approaches Adopted*

- Making a DRAM  
Develop "clean rooms" for keeping dust out of the process
- Keep manufacturing process secret from competitors
- Succeeded in producing a DRAM chip, named the 1103, in relatively high yields
- By the end of 1971, 14 out of the world's 18 leading mainframe computer makers were using the 1103.

### *Achievements*

- By 1971
- Two revolutionary innovations in the semiconductor industry
- The DRAM and the EPROM chips
- A third, the microprocessor, was also created that year
- "one of the most revolutionary products in the history of mankind"

### *Revenues*

- In 1984
- Revenues of \$1.6 and almost \$200 million net profit
- Up from \$134 million in revenues and \$20 million in net profit a decade earlier
- The growth had been dramatic
- However, Intel's share of the DRAM market had been sliding for years

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## *Company's Strategies*

Product diversification :  
Microprocessors  
Motherboards  
Viiv™ technology  
Intel Cache Acceleration Software  
Manager for Apache Hadoop software  
Intel Hadoop Distribution

### *Company's Strategies*

- **Vertical Integration**  
Strong advantage for does not outsource work for research, development or manufacturing.
- **Strategic Alliance**  
Long term mutual agreements to develop new products or processes.

### *Business Strategies*

- **Task**  
*Create and extend computing technology to connect and enrich the life of every person on earth.*
- **Goal**  
*Precminent computing solutions company that powers the worldwide digital economy.*
- **Differentiation**  
*Transforming focus from design of chips to delivery of solutions. Innovation in energy-efficient performance, connectivity and security.*

# Analysis of the Company



		INTERNAL	
POSITIVE	Strengths	<ul style="list-style-type: none"><li>Larger global technology suspension based on revenue</li><li>Loyal customers all over the world</li><li>Customer Orientation</li><li>Strategic Investments in Research and Development</li></ul>	<b>Weaknesses</b> <ul style="list-style-type: none"><li>Employees unable to maintain work-life balance</li><li>Technical strategy not easily understood sometimes</li><li>No benefits from economies of scale</li><li>No focus on the mobile market</li></ul>
	Opportunities	<ul style="list-style-type: none"><li>Product development based on solid-g market</li><li>Diversification</li><li>Cost reduction</li><li>Partnership</li></ul>	Threats
		EXTERNAL	

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# Porter's Five Forces

## Porter's Five Forces



### Supplier Power: Low

The basic material used to make semiconductors is silicon which is a constituent of sand and is abundant in nature. Suppliers cannot alter the prices of this primary commodity to significantly influence Intel Corp's business because the company can afford to have several suppliers..

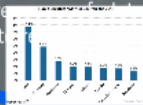


### Threat of New Entrants: Low

It is not easy to be capably supposed to find the potential ones immediately. Developing and manufacturing microprocessors and chipsets will require the immense capital expenditures-the insuperable entry barrier for almost any company that wish to join the battle. Companies willing to penetrate this industry need to consider Intel capitalized power before affordability finding other industries to successfully occupy

### Competition Rivalry: Low to High

- Intel Corp continues to enjoy large market shares with minimal competition.
- In 2011, the company commanded 79.3% of the PC Processors market share and 84.4% of the mobile PC microprocessors. These figures were however indicated of 2% drops from the first quarter of the year 2012.
- These companies sell their products at reduced prices and conduct aggressive marketing.
- Competition is therefore Intel Corp's biggest challenges in their quest to increase their market share.



### Buyer's Power: High

- Buyers of Intel Corp's products include computer and mobile phones manufacturing companies such as HP, Dell, Samsung, Acers, Nokia, and Alcatel among others.
- However, several of these companies such as Samsung and Toshiba are now making their own processors and can therefore demand for lower prices and set the terms of business for Intel Corp.
- This is because they have several suppliers for the same products Intel Corp is providing.

### Threat of Substitution: Low - High

- Currently, computers and other technological devices are principally reliant on processors to function meaning that the threat of substitutions to Intel Corp's business is minimal.
- However, recent advancements in technology could usher into the electronics market other improved devices that may become threats to the current processors



# Problems & Recommendations

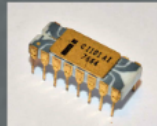
Main Problems:

1. The DRAM Debacle
2. The Barret Era
3. Paul Otellini's Era

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### Problem 1: The DRAM Debacle

- Intel's share in the DRAM market decreasing due to Japanese Entrants (1%)
- Intel's Peak Yield (50%) vs. Japanese peak Yield (80%)
- Slow in developing more powerful DRAM chips (Developing Cycle 1 yr behind)



### Problem 2: The Barrett Era

- Barrett succeeded Andy Grove as CEO
- Had a vision that Intel should reposition company and diversify networking gears and wireless headsets
- Spent \$12 Billion on acquisitions & internal new ventures
- Failed to yield quick returns (6% chips in networking gears & 7% in chips in wireless phone)
- Embarrassing product delay and capacity constraints

### Problem 3: Paul Otellini's Era

- Helped reassert Intel against resurgent AMD
- Introduced Centrino for laptops
- Revenue growth from 39 Billion USD to 54 Billion USD
- EPS growth from \$1.40 - \$2.39
- However, Missed the move towards mobile computing despite introduction of Atom Chips
- Struggling to Gain market share against ARM chips
- PC sales now decline as demands switched towards tablets