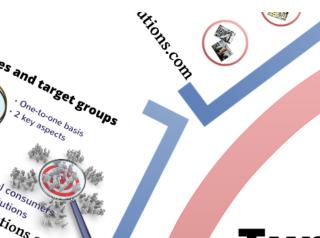
# Thank you for your attention!







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## **Outline**

- History and definition
- Objective and target groups
- Advantages and disadvantages
- Marketing channels- tools and media
- Relationship marketing
- Measuring of efectiveness
- Conclusion

**History and definition** 

Mail- order shopping and direct mail

- Aaron Montgomery Ward
- Richard Warren Sears
- Leon Leonwood Bean
- · 1926









**Fun Facts about Direct Mail** 

Did you know?

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The first American mail-order catalog

Asa Candler invented the coupon Sears Roebuck and Company sold over 70,000 homes by mail-order.

Using guided missiles to deliver letters Direct Marketing Association (DMA)

\$200 billion in contributions were collected though direct mail.

## Objectives and target groups



- One-to-one basis
- 2 key aspects



Direct marketing institutions

# Advantages and disadvantages



- -flexible targeting
- -multiple users
- -cost-effectiveness
- -ease of menagement
- -rapid delivery
- -geographic targeting



- -junk mail
- -enviromental impact
- -metrics
- -time
- -limited reach

# **Marketing channels**

- Online channels
- Direct mail
- Telemarketing
- Direct response TV (DRTV)
- Direct selling
- Advertising in newspapers and magazines

#### **Online channels**

- Expansion of digital technology and tools
  - Display Ads
  - Search
  - Social Media Sites

