











Strategic Sourcing at Whirlpool China: Finding the Ideal Supplier

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Team Members

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Scope and Objective:

- The head of Whirlpool's Asia International Procurement office (WAIPO) in Shanghai planned to launch a new energy-efficient refrigerator model.
- In old refrigerator model they used AC motor. Now the company plan to replace the AC motor with DC motor but it is quite expensive.
- The head of WAIPO is in the process of finding a suitable supplier for the required DC motors.

Schedule:

 The project should be completed within the six months of time period.
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Project Industry:

- Whirlpool Corporation is a leader of the \$120 billion global home appliance industry.
- It manufactures appliances across all major categories, including fabric care, cooking, refrigeration, dishwashers, countertop appliances, garage organization and water filtration.
- For this project, the industry is Whirlpool's refrigeration.



Project Justification:

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Since the company decided to replace AC motor with DC motors, it shows that this project deals with the total procurement management process and contract management which includes:

- Cost management
- · Risk and challenge in terms market competition and new suppliers
- · Meet the deadline
- · Complex decision making process
- · Buyer supplier relationship strategy
- Represent risks to the project's technical, quality, costs, and schedule

Main Project:

Launch of new refrigerator model

Procurement Process:

- Plan
- Conduct

Time Line:

Six Months

Focused Area:

- DC motors Procurement
- Supplier Selection
- Risk Management

Expectation:

- Matrix Evaluation
- Challenge in finding global suppliers
- Strict selection Criteria
- Relation between time,cost and quality management











