











Patagonia: Driving
Sustainable
Innovation by
Embracing Tensions

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Overview:

CEO and Founder of Uber Technologies, Travis Kalanick, had made clear to investors and the public that *expansion into China was one of his company's major priorities for 2016*. Uber had already demonstrated remarkable capacity for rapid, global scaling, and for operating despite its unclear legal status in many markets. However, the China market, while offering Uber unprecedented opportunity in terms of customer demand, presented Uber with a host of *new challenges*, *including a murky regulatory framework and a strong*, *native incumbent*, Didi-Kuaidi that boasted the lion's share of the ride-hailing market. **Could Uber overcome these obstacles and thrive in the China market?**

The Founding and Growth of Uber

Founding

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Expansion

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Founding

Expansion





