Who Moved My Shared Service Centre?

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WHO MOVED MY CHEESE???

Overview
- What is "Who Moved My Cheese?" and why do I care about it?
- Main Characters
- What happened in the book?
- Cheese Plateau
- 4 Real Situations Relating to This Book
- Takeaways
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Overview

- What is "Who Moved My Cheese?" and Why do I Care About it?
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- What happened in this book?
- The Cheese Points
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- Takeaways
What is "Who Moved My Cheese?" and Why do I Care About it?

- "Every once in a while a book comes along that opens a door to the future. This book has had that effect on me" - David Heenan, Board member for Peter F. Druker Management Center
- CHANGE
- Change is everywhere, and "If you do not change, you can become extinct" - pg. 46
The Main Characters

**Sniff**
- In the story, Sniff, the mouse, uses his sense of smell to locate a hole in the cheese.
- He quickly sniffs out the location of the cheese hidden inside a wall.
- Once the cheese is found, Sniff immediately and begins to smell the cheese.
- An important trait of Sniff is his ability to detect the presence of cheese.

**Scurry**
- Scurry is the second mouse who finds the cheese and follows it.
- He is determined and persistent in his search for cheese.
- Upon finding the cheese, Scurry moves quickly towards it, never stopping for anything.
- An important trait of Scurry is his determination and quick movements.

**Haw**
- In the story, Haw, the third mouse, is known for his sharp eyesight.
- He is able to spot the cheese from a distance.
- Haw is patient and waits for the perfect moment to approach the cheese.
- An important trait of Haw is his patience and keen eyesight.

**Hem**
- Hem is a logical and methodical mouse.
- He searches for the cheese using a systematic approach.
- Hem is patient and waits for the perfect moment to approach the cheese.
- An important trait of Hem is his logical thinking and methodical approach.
HEM
one who denies to change as he fears it will lead to something worse

HAW
who learns to adapt in time when he sees changing can lead to something better!

SNIFF
who sniffs out and change early!

SCURRY
who scurries into action!
- In the story Sniff the mouse uses his sense of smell to locate cheese in the maze.
- His ability to smell out the location of the cheese helps himself and Scurry find the locations of cheese faster.
- Once the cheese in the first location runs out, Sniff gets back into the maze immediately and begins to smell out new cheese.
- In an organization, a Sniff like person is someone who can sniff out changes in the marketplace early, so they can help update the organizations vision at a faster pace.

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Scurry

- Sniff would tell Scurry his mouse friend, in what direction he smelled the cheese and Scurry would run ahead and scout out different possible locations.
- Scurry's ability to move fast speeds up their process in finding cheese.
- Like Sniff, Scurry immediately returns to the maze to find new cheese when the cheese runs out in the first location.
- The Scurry like people in an organization are those who are quick to act and get things once they are pointed in the right direction.