Chapter 05

#### What You Can Learn From Your Customer's Customer

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## Market-Driven Strategy Market Sensing and Learning Process

Market Driven Strategy: Market driven strategy is one of the common traits of the organizations that possess the ability to sense and respond to events and trends in their markets. By choosing this strategy, an organization works to keep pace with the market condition. Brands like P&G and Nokia has always been illustrating their market-oriented operation which is a culture and a process for achieving superior customer value.

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