

## USING HOLISTIC MARKETING IN A SMALL ENTERPRISE CONTEXT



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### Introduction

#### Holistic marketers must:

- Interconnected marketing activities
- Satisfy an increaslingly broader set of constituents and objectives
- Make CSR a priority



## Timberland.



- Label that measure "greenness"
- New line of shoes called "Earthkeepers"
- Online community with eco-friendly information & events
- Sales topped \$1.2 billion
- Many other brands such as Ben & Jerry's, Odwalla, Patagonia...

# Trends in marketing practices

- "Buy now, pay later" philosphy
- Emerging markets offer new sources of demand
- Transparency of social media forces brand to be honest and authentic
- Ethical dilemmas
  - Louis Vuitton
  - Toyota Prius Hybrid



















