Team Conflict: The "Chatty" Accusation at the Customer Support Call Center
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Our book portrays a wide variety of themes and contains a lot of rising action, as well as having a very interesting origin. It touches on themes such as betrayal, suffering and courage, with very compelling characters that evolve and advance from the situations containing these themes. Our examinations of each of these sections will help you further understand the depth and true meaning of the book.

Flavia de Luce
Alan Bradley
- born in Toronto
- 77 years old (born in 1983)
- lives in Malta, Europe with Shirley (wife)

The Sweetness at the Bottom of the Pie
- won 2007 Debut Dagger Award of the Crime Writer’s Association
- won 2009 Agatha Award for Best First Novel
- all 6 novels of the Flavia de Luce series have been New York Times best sellers
- published in over 30 languages and countries
- inspired by his own childhood
Plot Summary

Climax
- Flavia came to a conclusion that Bob Stanley killed Bonepenney in order to obtain the stamps
- Bob finds out Flavia knows and kidnaps her
- Dogger, who noticed Bob Stanley lurking around, came to rescue Flavia from Bob Stanley

Rising Action
- Mrs. Muller finds a dead snipe with a stamp stuck on its beak
- Flavia overhears her father have an angry argument with a stranger with red hair, they talk about murdering a Mr. Greenville Twining
- Flavia discovers an almost dead body the next morning, same person with red hair from last night, and his last word was, "Vaka"
- Flavia's suspicions of her father and tries to research
- Flavia finds out Mr. Tapping fell from a clock tower shouting, "Vaka," connecting him to the man from the committee panel later revealed as Horace Bonepenney
- She finds out Mr. Tapping is actually her uncle
- Flavia goes to Bonepenney's hotel and finds out that he possessed the Ulster Avenger (one of the only two existing Penny Black stamps)
- Meets with Frank Pemberton (American Writer)
- Goes back home to find that her father was accused of murder and was being held captive
- Flavia goes to talk to him and hears the full story of how his dad and Bonepenney were friends and the cause of Mr. Greenville Twining's death, as well as how the Ulster Avenger and the King's Ulster Avenger in England was stole by Bonepenney and Bob Stanley
- Returned the stamps that she found in Bonepenney's room to Dr. King George
- Visited a place where she found out that Frank Pemberton was Bob Stanley who worked with Bonepenney to steal the stamps

Exposition
- Small English village, Buckshaw during 1950
- Flavia Sabina de Luce (11 years old) loves chemistry (most interested in poison)
- Mom died when she was little
- Two older sisters Ophelia (17 years old) & Daphne (13 years old)

Resolution
- Flavia ended up returning the AA stamp to King George
Exposition
- small English village of Buckshaw during 1950
- Flavia Sabina de Luce (11 years old) loves chemistry (most interested in poison)
- mom died when she was little
- two older sisters Ophelia (17 years old) & Daphne (13 years old)
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Rising Action

- Mrs. Mullet finds a dead snipe with a stamp stuck on its beak
- Flavia overhears her father have an angry argument with a stranger with red hair, they talk about murdering a Mr. Grenville Twinning
- Flavia discovers an almost dead body the next morning, same person with red hair from last night, and his last word was, “Vale”
- Flavia’s suspicious of her father and tries to research
- finds out Mr. Twinning fell from a clock tower shouting, “Vale,” connecting him and the man from the cucumber patch later revealed as Horace Bonepenny
- she finds out Mr. Twinning is actually her uncle
- goes to Bonepenny’s hotel and finds out that he possessed the Ulster Avenger (one of the only two existing Penny Black stamps)
- meets with Frank Pemberton (American Writer)
- goes back home to find that her father was accused of murder and was being held captive
- Flavia goes to talk to him and hears the full story of how his dad and Bonepenny were friends and the cause of Mr. Grenville Twinning’s death, as well as how the Ulster Avenger and the King’s Ulster Avenger in England was stolen by Bonepenny and Bob Stanley
- returned the stamp that she found in Bonepenny’s room to Dr. Kissing
- visited a place where she found out that Frank Pemberton was Bob Stanley who worked with Bonepenny to steal the stamps

Exposition
- small English village of Buckshaw during 1950
Climax
- Flavia came to a conclusion that Bob Stanley killed Bonepenny in order to obtain the stamps
- Bob finds out Flavia knows and kidnap's her
- Dogger, who noticed Bob Stanley lurking around, came to rescue Flavia from Bob Stanley
Falling Action
- Bob Stanley was put in jail
- Havilland (Flavia's father) was released from jail

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