

Target Systems: Challenges and Opportunities in the **Electronic Health Information System Arena** Thecasesolutions.com

Electronic Health Records (EHR) Thecasesolutions.com

- Records are secure and private lifetime records that describe a person's health history and care

(Minister of Public Works and Government Services Canada, 2010).

- Widespread use of EHR just over 10 years (Keller, 2016)
- Introduced by Lawrence Weed, MD in 1960's

(Keller, 2016)

OZ bpm

Strengths

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(Hoover, 2016)

- Legible, readily available, and retrieved in a timely manner

(Hoover, 2016)

- Better decisions with up to date, comprehensive patient information

(Minister of Public Works and Government Services Canada, 2010).

- Reduce costs and improve quality of care
- EHR flags critical lab values, a reminder for nurses and also help determine when to repeat a test
- reduces duplication of tests and stored results (Hoover, 2016)
- 60% of medication errors were due to illegibility

 (Hoover, 2016)
 - reduce adverse drug reactions by 52%

Strengths Continued.. Thecasesolutions.com

- EHR can improve accountability; by being able to see who accessed the records and when, and what the person did while accessing the records

(Hoover, 2016)

- Patient's can be an advocate for themselves as they have access to their own records to read, print or send to other providers

(Hoover, 2016)

- Records are cost benefit, efficiency, instant access to patient records (labs, medical history, medications)

(Milton, 2009)



Weaknesses

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- Financial issues

- Changes in flow of work and temporary loss of production to adopt and teach

- Privacy and security being inappropriately shared

- Technology dependence

(Menachemi & Collum, 2011)

Weaknesses Continued..

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- Computer bugs and system crashes (Ben- Assuli, 2015)
- Copying and pasting previous medical history



Opportunities

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- Immediate access to health records

- EHRs make patient information more accessible

- Makes communication easier between health care providers

Opportunities continued..

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- "To Err is Human: Building a Safer Health System" (Keller, 2016)

