

# Rio Tinto and the Resolution Copper Mining Joint Venture (C): Planning in the Global Financial Crisis

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**Learning Objectives**  
After completing this case study, you should be able to:  
1. Analyze the financial performance of Rio Tinto and the Resolution Copper Mining Joint Venture.  
2. Evaluate the impact of the global financial crisis on the company's operations.  
3. Assess the effectiveness of the company's crisis management strategies.

**Overview of the  
Wraparound Process**  
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**Final Thoughts**  
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**Questions?**  
Contact us for more information.

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**Who We Are!**

Professor Philip KOTLER, Wharton Professor  
Senior Lecturer on Strategy - Wharton Professor  
Executive Fellow, MIT, Wharton Professor  
Senior Lecturer on Strategy - Wharton Professor

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**Learning Objectives**

1. Understand the nature of crisis and how it can be managed effectively.

2. Identify the internal and external factors that can trigger a crisis and how to prevent it.

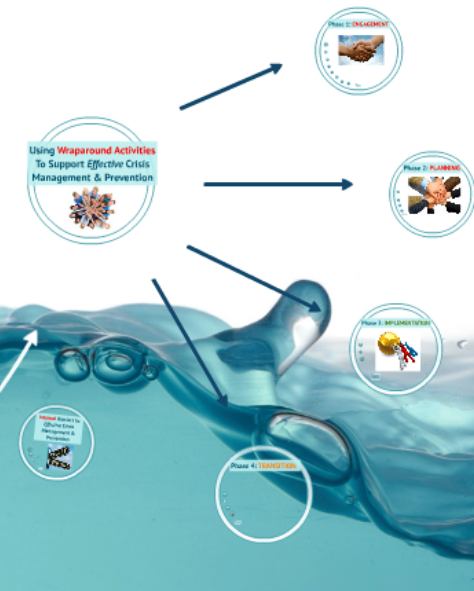
3. Develop a crisis management plan that includes a clear definition of crisis, a crisis management team, and a crisis communication plan.

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**How is "Crisis"  
Defined?**

A crisis is a situation that is characterized by a high level of uncertainty, a high level of risk, and a high level of time pressure.



**Final Thoughts:**

Crisis Management and Prevention are Important  
During ALL Phases of the Wrap Process  
Focus on Strengths, Natural Supports, and  
Connectivity to Resources  
and Plans MUST be Forward-Driven and Focus on  
Sustainable Solutions

**Questions?**

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# Who We Are!

**Chelsea Prout, LCSW, *Wrap Fidelity Specialist***

*San Diego Center for Children - WrapWorks Program*

**Jordan Miller, IMF, *Wrap Fidelity Specialist***

*San Diego Center for Children - WrapWorks Program*

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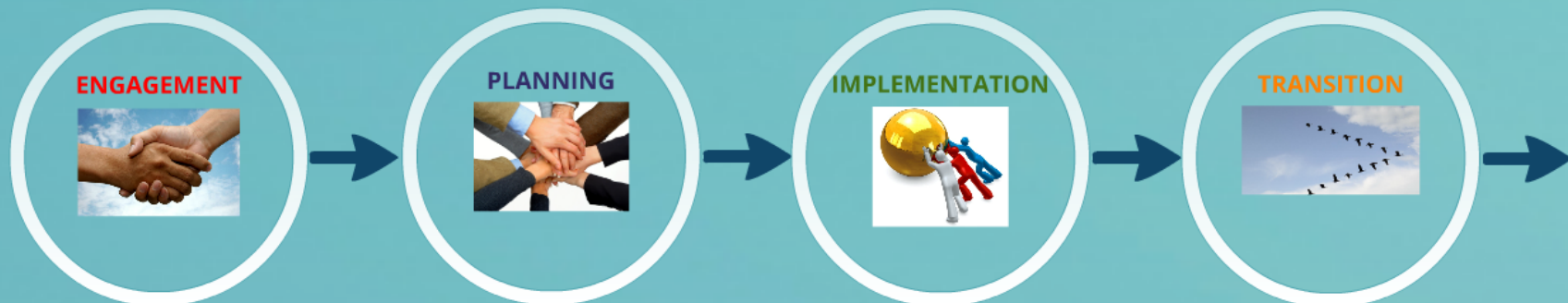


# Learning Objectives

- 1.) Understand the impact of individual, agency, and "system" values when defining crisis.
- 2.) Identify the internal and external barriers to engaging Wraparound teams in effective crisis management and prevention.
- 3.) Utilize Wraparound activities to effectively prevent and manage crisis during each phase of the Wraparound process.

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# Overview of the Wraparound Phases



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# How Is "Crisis" Defined?



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# MACRO LEVEL

*How do **Systems** define "crisis?"*

**Child  
Welfare**

**Juvenile  
Probation**



**"Safety"**

**"Mandated  
Reporting"**

**"Protective  
Concerns"**

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# MESO LEVEL

How do **Organizations** define "crisis?"

**Behavioral  
Support Services**

*"Level of Risk"*

**Church**

*"Liability"*



*"Clinical  
Judgement"*

**School**

*"Agency Policy"*

**Outpatient  
Clinic**

**Wraparound  
Program**

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# MICRO LEVEL

*How do **Individuals** define "crisis?"*

**Youth**

**Parents/  
Caregivers**

**Therapists**

**Natural**

**Support Partners  
Supports**

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