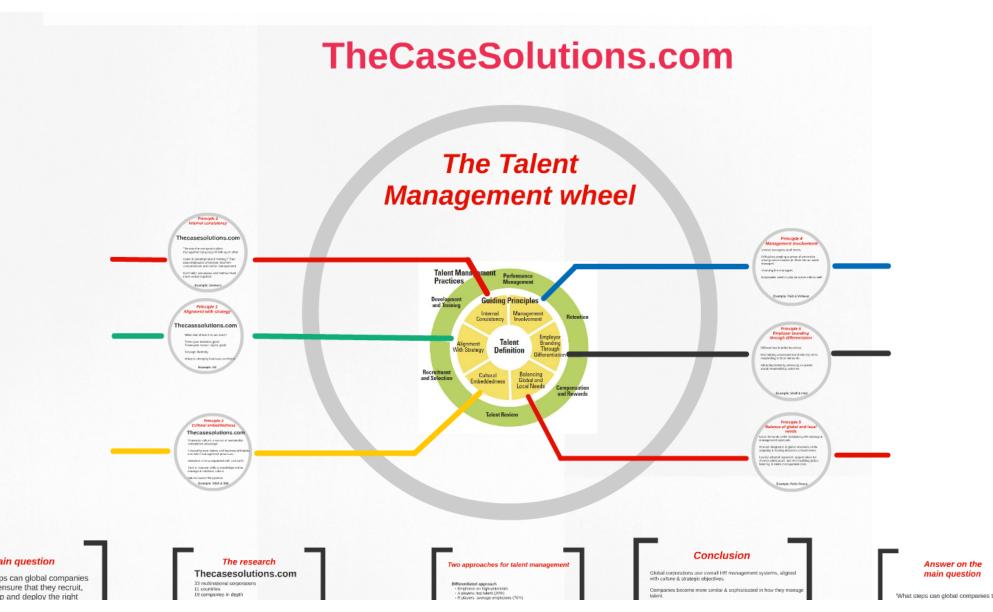
#### **MuMate B-2: Confidential for Cantor**



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#### Introduction

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#### **Businesses:**

- Adjust to shifting demographics & work force preferences.
- Build new capabilities and revitalize the organization.

#### Talent:

- Recruit & select
- Develop
- Manage
- Compensate & reward
- Retain the strongest performance

### Main question

'What steps can global companies take to ensure that they recruit, develop and deploy the right people?'

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# The research Thecasesolutions.com

33 multinational corporations11 countries18 companies in depth

Semi structured, covering questions HR professionals, managers, executives & line managers

Web-based survey 6 key talent management practice areas

#### Two approaches for talent management

#### **Differentiated approach**

- · Emphasis on high-potentials
- A players: top talent (20%)
- B players: average employees (70%)
- C players: little potentials (10%)

#### **Inclusive approach**

- Addresses needs of employees at all levels
- Assessment: how best to leverage the value that each group of employees can bring?

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## Principle 1 Alignment with strategy

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What kind of talent do we need?

Three-year business goals
Three-year human capital goals

Strategic flexibility

Adapt to changing business conditions

**Example: GE** 

## Principle 2 Internal consistency

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The way the company's talent management practices fit with each other

Invest in development & training? Then also emphasize employee retention, compensation and career management.

Continuity: processes and metrics must make sense together.

**Example: Siemens** 

### Principle 3 Cultural embeddedness

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Corporate culture: a source of sustainable competitive advantage.

Integrating core values and business principles into talent management processes.

Selection criteria expanded with cultural fit.

T&D to improve skills & knowledge and to manage & reinforce culture.

Values based PM systems

**Example: IKEA & IBM**