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etBlue Airways (IPO proce

Thecasesolutions.com

About JetBlue

Background

- July 1999, David Neeleman announced plan to launch a new airline that would bring "humanity back to air travel"
- Hired an impressive new management team
 - David Barger, COO, former vice president of Continental Airlines
 - John Owen, CFO, former executive vice president and treasurer of Southwest Airlines
- Early 2002
 - 24 aircraft's, 108 flights per day, 17 destinations

JetBlue Strategy

- · Fix everything that "sucked"
- Point-to-point service to large metropolitan areas or highly traveled markets that were under served
- Produced the lowest cost per available-seat mile of any major US airline in 2001
- 6.98 cents vs industry average 10.08 cents
- Established brand identified as safe, reliable, low-fare airline that was focused on customer service

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