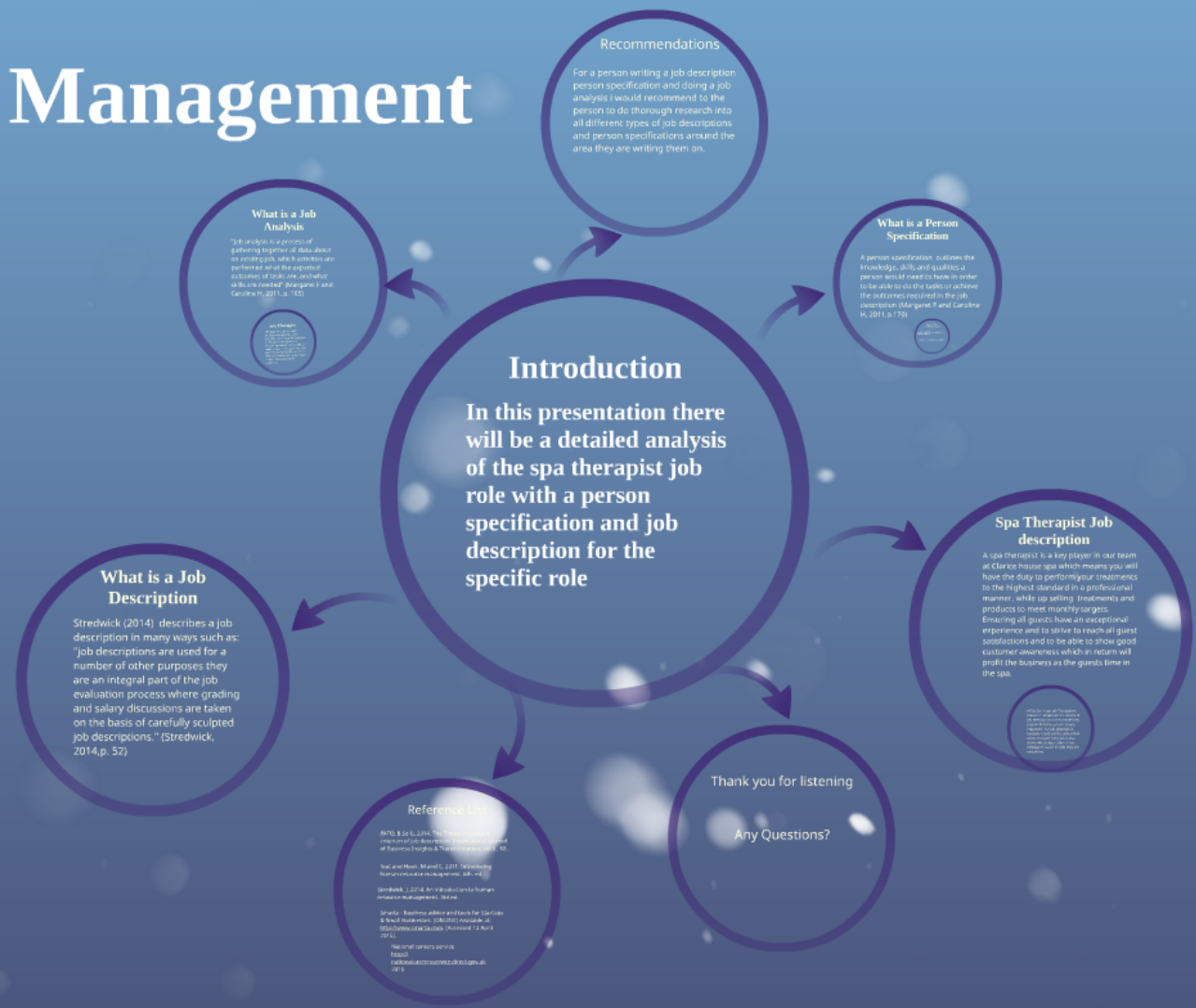


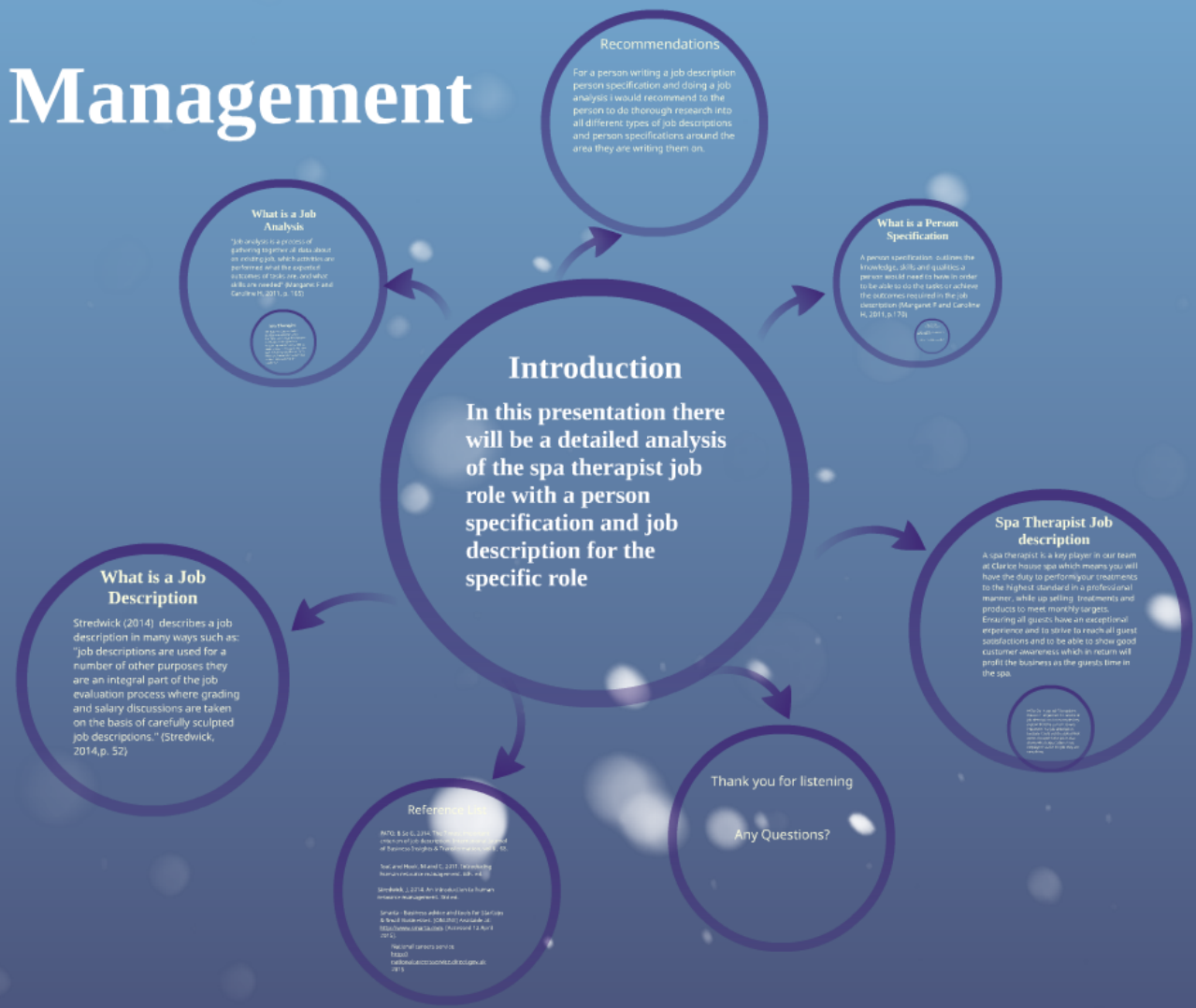
Human Resource Management

TheCasesolutions.com



Human Resource Management

TheCasesolutions.com



Introduction

In this presentation there will be a detailed analysis of the spa therapist job role with a person specification and job description for the specific role

What is a Job Analysis

"Job analysis is a process of gathering together all data about an existing job, which activities are performed what the expected outcomes of tasks are, and what skills are needed" (Margaret F and Caroline H, 2011, p. 165)

Spa Therapist

The National Careers Service (2015) job analysis for a spa therapist states "that the therapist needs to be friendly with a welcoming manner, to be able to make guests feel relaxed and have tact, diplomacy and the ability to listen and communicate well also to have knowledge of the business."