BARNES & NOBLE BOOKSELLERS

Laura Comire, Christian Renzi and Michael Marreiros



TheCaseSolutions.com

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History of Barnes & Noble

1886 - 1894

- Originally named Arthur Hinds & Company in 1886
- Bookstore located in the Cooper Union Building in New York
- Renamed Hinds & Noble in 1894 after Gilbert Clifford Noble became partner of the bookstore



1932

During the Great Depression, B&N moved to its flagship store on 18th street and Fifth Avenue. This location just closed in 2014



1974

First bookstore to advertise on television



1980s-2000s

In 1987 B&N purchased B Dalton Books

In 1988 B&N acquired the 22-chain bookstore Bookstop

By 1999, Barnes & Noble had become a superstore bookseller as well as the second largest online bookseller in the United States

Barnes & Noble Marketing Plan

LO-1 Mission Statement LO-2 Four Theories of Excellence

LO-3 SWOT Analysis LO-4 STP

LO-5 Marketing Mix, Four P's LO-6 Marketing Metrics LO-7 Growth Strategies

1917

Named Barnes & Noble by owners William Barnes and Gilbert Clifford Noble 1971

Leonard Riggio, owner of the Student Book Exchange (SBX), buys B&N for \$1.2 million. By this time, the bookstore had fallen into decline. Riggio transformed the Fifth Avenue store into "The World's Largest Bookstore" 1970s-1980s

Barnes & Noble becomes the first bookstore to offer New York Best Sellers at a discount price

The bookstore also begins to publish their own books for mail-order customers to reach new customers nationwide

1974 Barnes & Noble's Fifth Avenue store becomes the *Guinness Book of Record's* "World's Largest Bookstore" 2011

Barnes & Noble becomes the last national bookstore chain after the closing of main competitor, Borders



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