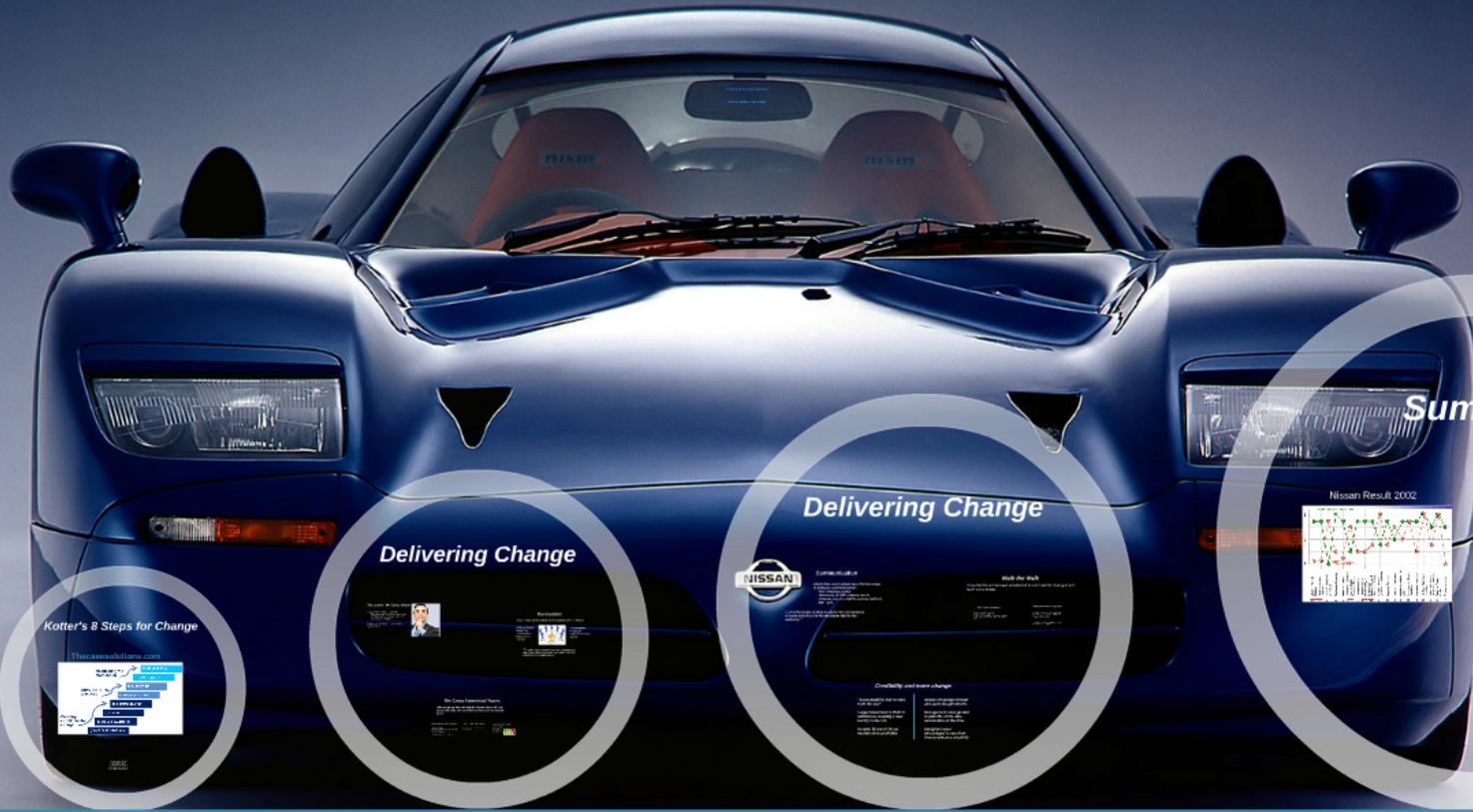




The Art of Strategic Renewal  
Thecasesolutions.com

# Nissan - Strategic Renewal 1999' - 2002'



**Background**  
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**Kotter's 8 Steps for Change**

**Delivering Change**

**Delivering Change**

**Summary**

Nissan Result 2002

**Key Messages**

- Internal stakeholders views were heard
- Decisions applied with consistency
- Communication more sincere and credible
- Decisions were taken in a timely fashion

Kotter's 8 steps was followed sequentially in the Nissan Strategic Renewal Plan case. Albeit, the steps are not necessarily sequential.



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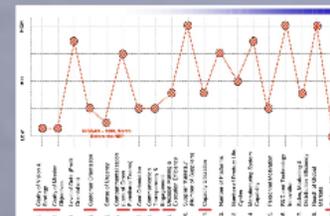
# Background

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Nissan Snapshot - 1999  
On a verge of collapse

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- Immense financial debt > high debt service
- Only 3 out of 43 car models are profitable
- Too many plants (some running at 50% capacity)
- Too many suppliers (10 times more compared with competitors)
- Too many car platforms (6 times more compared with competitors)
- Too many dealers in Japan
- A depression mindset as a result of poor performance



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Root Causes

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# *Nissan Snapshot - 1999*

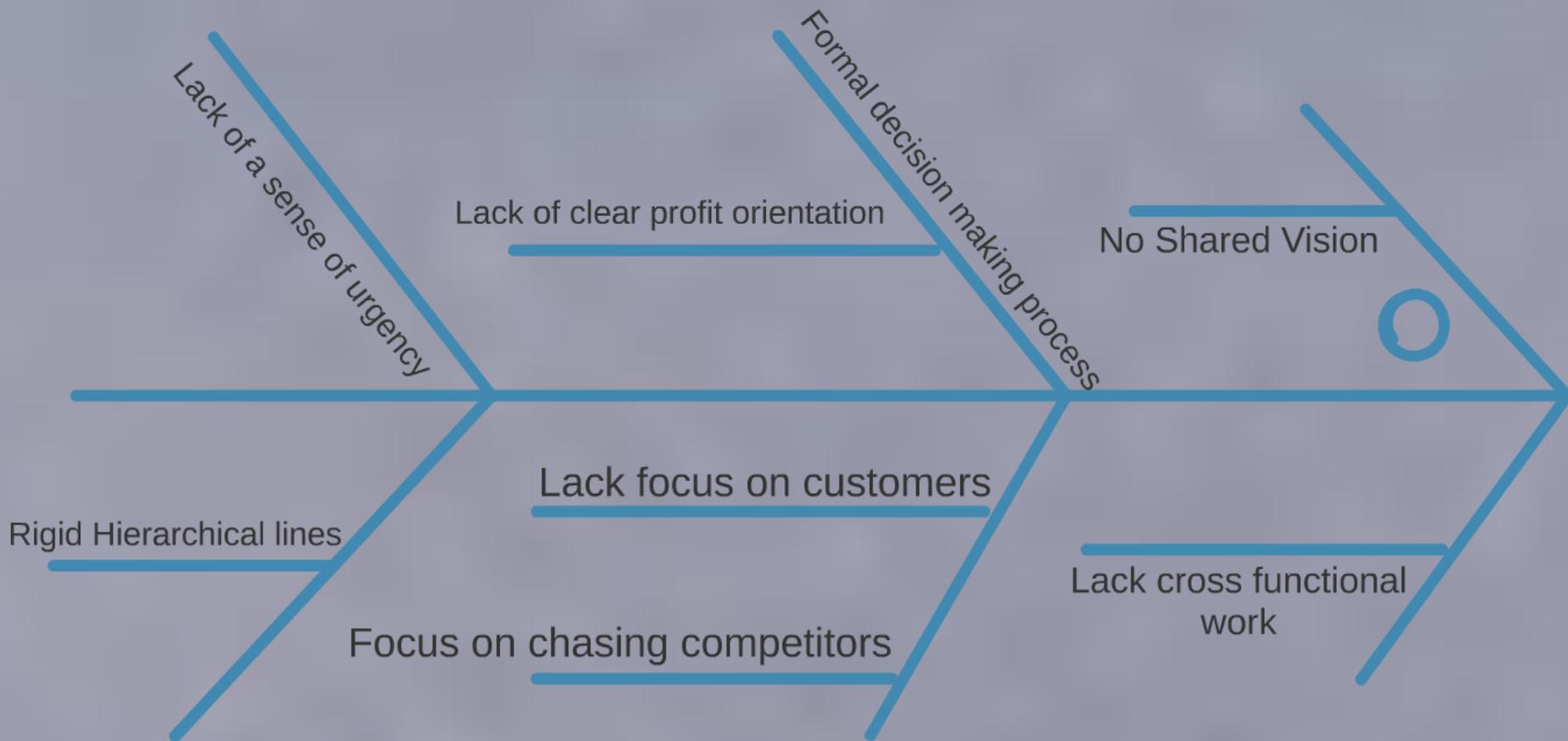
## *On a verge of collapse*

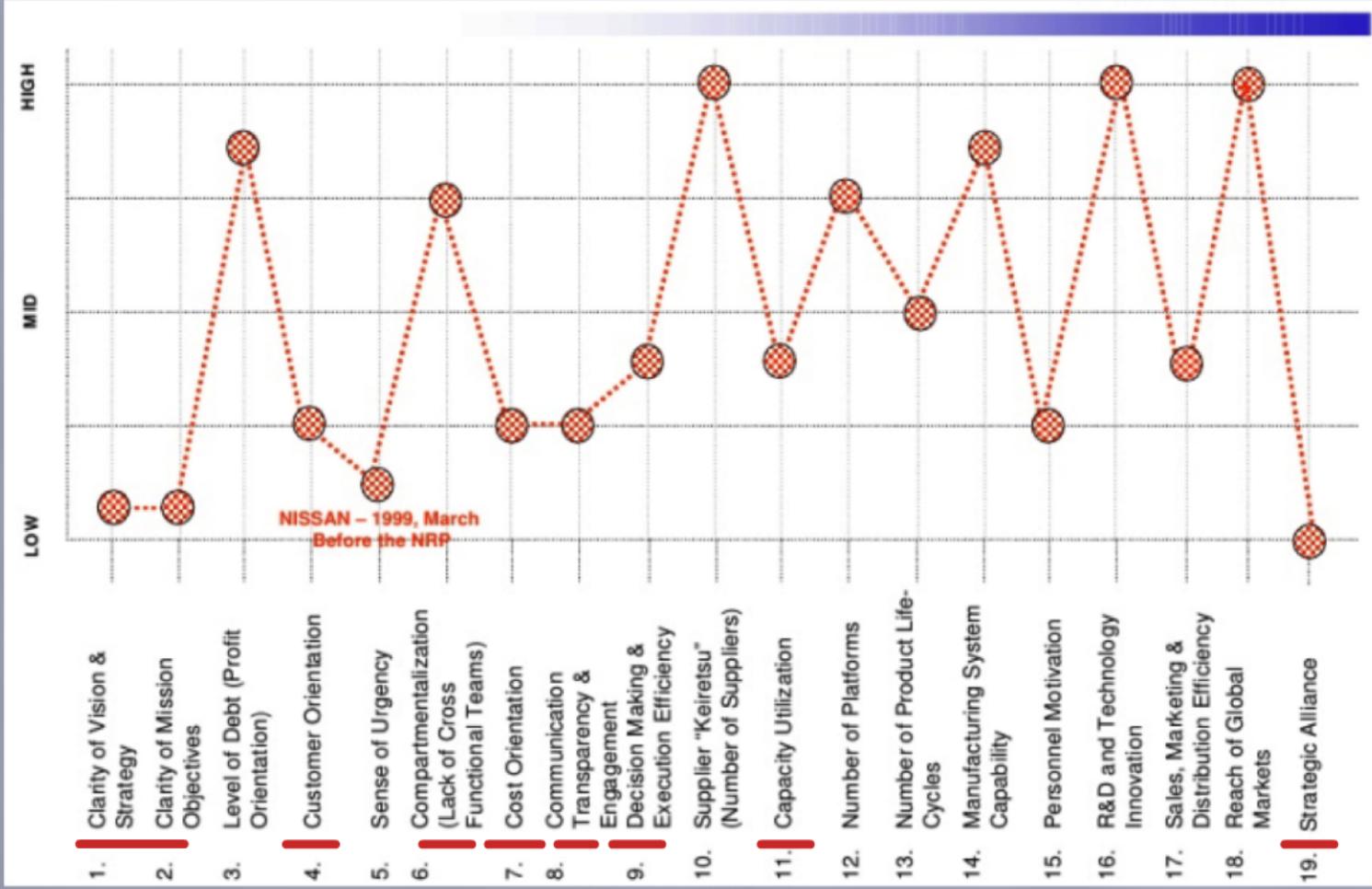
### ***Thecasesolutions.com***

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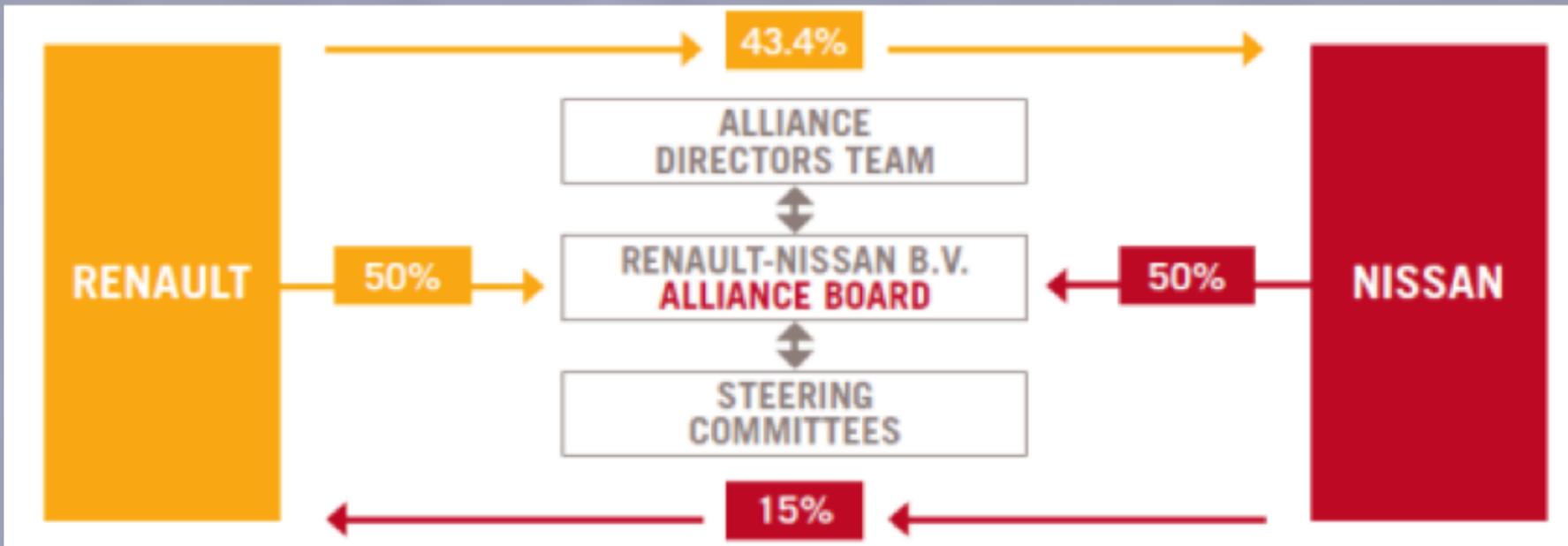
# Root Causes

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# Kotter's 8 Steps for Change

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***If implemented, will the theoretical process described by Kotter (1995) be adequate to save Nissan from a verge of bankruptcy?***