













People Operations at Mozilla Corporation: Scaling a Peer-to-Peer Global Community



What are we going to discuss today?

- why has this concept emerged?
- what is p2p lending and how it works?
- history
- commercial bank vs. p2p portal
- what if something goes wrong
- p2p market on Slovakia
- Q&A and discussion



Why has this concept emerged?

- financial crisis
- online commerce trend
- investors want to choose their portfolio and define the risk by themselves
- bypassing the banking industry
- demand for refinancing of existing loans & credit cards
- Win Win situation

What is p2p lending and how does it work?



The

History TheCaseSolutions.com

- ♥ United Kingdom Zoppa (520m GBP) Funding Circle (267.5m GBP) RateSetter (220.8m GBP)
- United States Lending Club (4,034m USD) Prosper (1,000m USD)

Commercial bank IIII

vs p2p portal



- usually low interest rates for investors
- high interest rates for borrowers
- high fees
- bureaucracy
- lack of flexibility
- + regulated sector
- + traditional approach (personal contact)
- + complex services (bank account, etc.)

- investors choose the interest rate
- lower rates for borrowers (in average)
- clear and fixed fees
- mostly online process
- easy access and control
- clear payment breakdown



- p2p portals make most of the profit from charging borrowers(4-7% from a loan principal)
- one part of this fee is "risk payment" directly sent to the safe fund
- this fund is then used to refund investors facing default of the borrower they invested in

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peer 2 peer market in Slovakia

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4 p2p portals:

- Plán B
- Investuj Požičaj
- IsePankur
- Žltý Melón