

# Measured Approach: TEGV Assesses its Performance & Impact on Educational Enrichment Programs

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## PEOPLE, PROCESS, AND PURPOSE

"When government has the right people, and the right system, and the right intentions, many good things are possible. The trick is knowing which ones they are."  
-Alan Ehrenhalt



WHAT DOES THE LEARNER?

- THE SHARING OF VISIONS, EXPERIENCES, PERSONALS, & MANAGEMENTS OF THE MANAGEMENT
- RECOGNIZING THE TONE OF BEING
- MANAGES AND SUPERVISING IN PUBLIC SERVICE HISTORY
- LEARNER FROM THE PAST AFFET BY MANAGEMENT OF THE PASTORS
- CONTRIBUTIONS BY ROBERT KENNEDY
- HOW MANAGE DIFFICULTY SITUATIONS
- EXTERNAL SUPERVISORS SUPPORTS OF THE MANAGEMENT

QUESTIONS? TIME FOR JEOPARDY!

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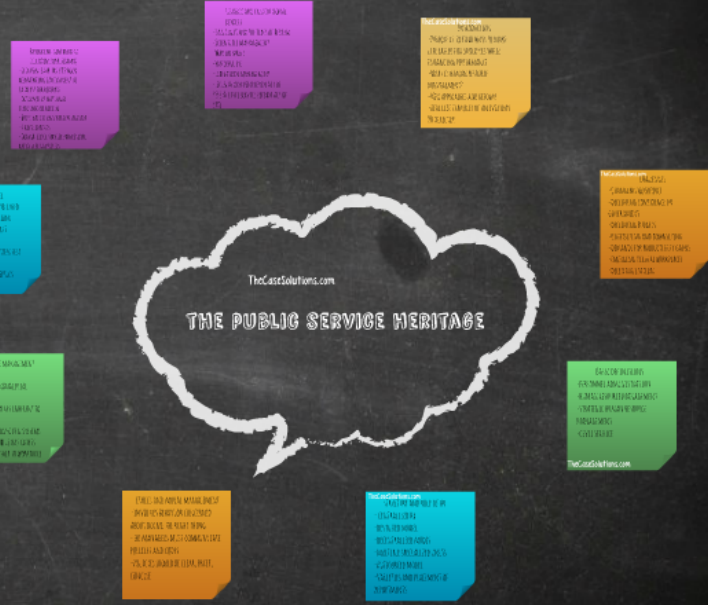
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Introduction	Challenges in getting and managing the right people	Basic definitions
The structure and role of justice resource departments	History and institutional context	Reforming government in the Clinton, Bush, Obama Years
State and local level	Human resource management principles	Ethics and social management



**WHAT DOES THIS LEARN?**

- THE SHARING OF VISION, EXPERIENCE, KNOWLEDGE, & REINFORCEMENT OF THE MANAGEMENT
- REINFORCE THE TONE OF BEING
- MANAGE AND SUPERVISING IN PUBLIC SERVICE HISTORY
- LEARNED FROM THE PAST ABOUT THE MANAGEMENT OF THE PRESENT
- CONTRIBUTIONS OF ROBERT ROYCE
- HOW WOULD IMPROVE GOVERNANCE
- ETHICAL SUPERVISOR'S ROLES IN THE MANAGEMENT

**QUESTIONS TIME FOR JEOPARDY!**

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Introduction

Challenges in  
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managing the  
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Basic  
definitions

The structure  
and role of  
human  
resource  
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Historic and  
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State and  
local level

Human  
resource  
management  
principles

Ethics and  
moral  
management





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# THE PUBLIC SERVICE HERITAGE

## INTRODUCTION

- PURPOSE IS TO FIND WAYS TO MAKE LIFE EASIER FOR EMPLOYEES WHILE ENHANCING PERFORMANCE
- WHAT IS HUMAN RESOURCE MANAGEMENT?
- NEW APPROACHES AND REFORM
- REAL LIFE EXAMPLES OF AN EVERYDAY HR DIRECTOR

## CHALLENGES

- CHANGING WORKFORCE
- DECLINING CONFIDENCE IN GOVERNMENT
- DECLINING BUDGETS
- RIGHTSIZING AND DOWNSIZING
- DEMANDS FOR PRODUCTIVITY GAINS
- EMERGING VIRTUAL WORKPLACES
- DECENTRALIZATION

# BASIC DEFINITIONS

- PERSONNEL ADMINISTRATION
- HUMAN RESOURCE MANAGEMENT
- STRATEGIC HUMAN RESOURCE  
MANAGEMENT
- CIVIL SERVICE

## STRUCTURE AND ROLE OF HR

- CENTRALIZED HR
- DEVOLVED MODEL
- DECENTRALIZED MODES
- MULTIPLE SPECIALIZED UNITS
- OUTSOURCED MODEL
- VARIETIES AND PLACEMENT OF DEPARTMENTS