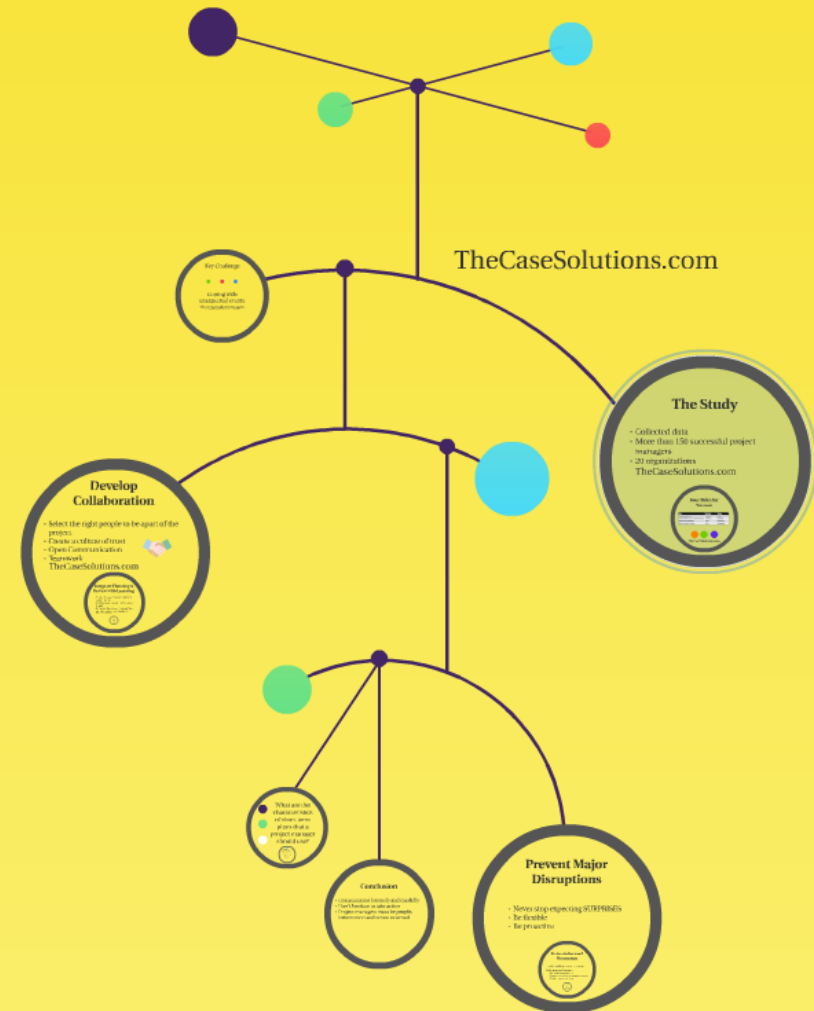


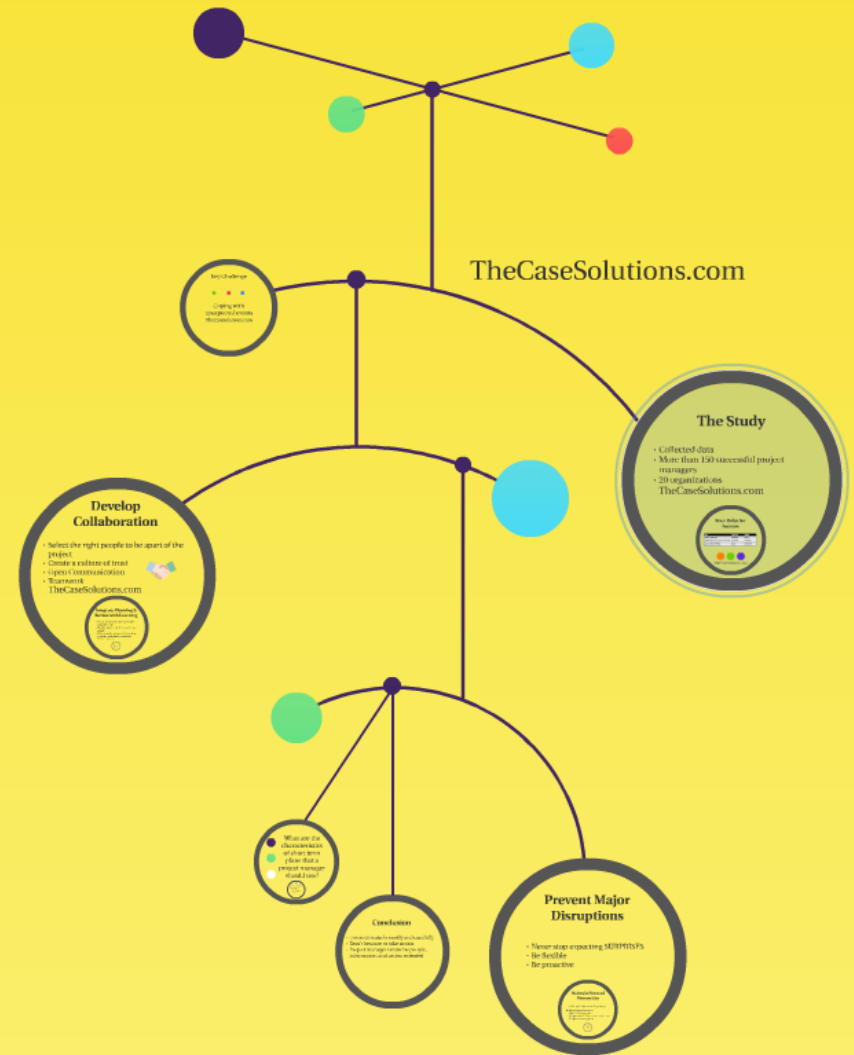
What Successful Project Managers Do

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Key Challenge



Coping with
unexpected events
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The Study

- Collected data
- More than 150 successful project managers
- 20 organizations

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Four Roles for Success

ROLE	DRIVEN BY	TIMING
Develop collaboration	Intentional	Initially
Integrate planning and review with learning	Intentional	Periodically
Prevent major disruptions	Events	Occasionally
Maintain forward moments	Events	Continuously



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Develop Collaboration

- Select the right people to be apart of the project
- Create a culture of trust
- Open Communication
- Teamwork

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Integrate Planning & Review with Learning

- Create short-term plans with firm commitments
- Flexible long-term plans with fewer details
- Reflect on the process to learn from mistakes and receive feedback

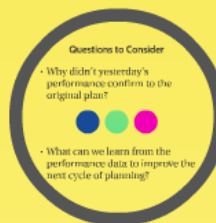
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Four Roles for
Success

Role	Definition	Impact
Project Manager	Manages the project from start to finish	Ensures project completion
Team Lead	Manages the team and ensures they are working together	Ensures team productivity
Client	Provides the project with the necessary resources	Ensures project success
Stakeholder	Provides the project with the necessary support	Ensures project success

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Integrate Planning &
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