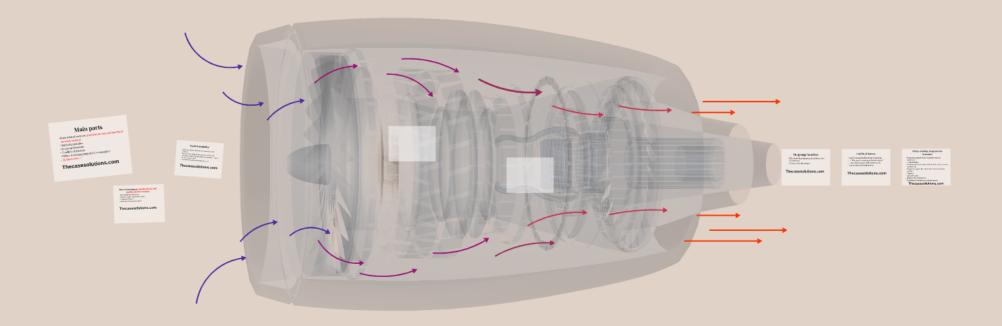


#### **Thought Leader Interview: Max Bazerman**



#### Thought Leader Interview: Max Bazerman

## Main parts

- Four related sources of unintentional and unethical decision making
- Implicit prejudice
- In-group favorism
- Conflict of interest
- Ethics-training programs for managers
- Q, interactive..?

## Four related sources of unintentional and unethical decision making

- Implicit forms of prejudice
- Bias that favours one's own group
- Conflict of interest
- Tendency to over claim credit

#### Implicit prejudice

- Judge according to unconscious stereotypes and attitudes
- Rooted in the fundamental mechanics of thought
- Associating things that commonly go together expect them to do so as well
- Organize our world and makes life easier

## In-group favorism

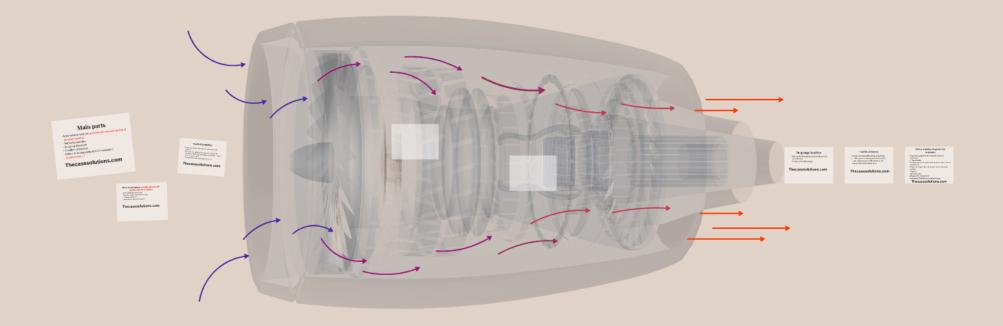
- Effectively discriminate against those who are different
- Creates clear advantages

#### **Conflict of interest**

- Lead to intentionally corrupt behaviour
- » "Why good accountants do bad audits?"
- Our desires powerfully influence the way we interpret information

# Ethics-training programs for managers

- Focus on teaching broad principles of moral philosophy
- → Not effective
- Training must be broadened to include about how our minds work
- Expose managers directly to their biased decision making
- Vigilance
- Collecting data
- Shaping the environment
- Broadening the decision making process



#### Thought Leader Interview: Max Bazerman