



Contents

- **Modellierung** (Prognose & Bewertung)
- **Simulation** (Mitarbeiter)
- **Simulation** (Kommunikation & AG)
- **Simulation** (Management & AG)
- **Simulation**

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Structural complexity



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[illegible]© 2005 Blackwell Publishing Ltd *Journal of Internal Medicine* 258: 105–112

QUESTION Which of the following is not a function of the skeletal system?

ANSWERS

1. To store energy
2. To produce blood cells
3. To support the body
4. To protect internal organs

ANSWER 1. To store energy

EXPLANATION The skeletal system has many functions, including supporting the body, protecting internal organs, and producing blood cells. However, it does not store energy. Energy is stored in the form of fat in adipose tissue.



Schreibweise



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[illegible]

Erving's Implementation:

- Construction of Campus, Police, Fire, and other services
- Graduate students, mostly students of the faculty



Keywords: *work engagement, organizational commitment, organizational citizenship behaviors, turnover intentions, organizational trust*

- **Wegpunkt** ist ein **geographischer** und **zeitlicher** Punkt
- **Wegpunkte** sind **Orte**
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- **Wegpunkte** sind **Orte**

[illegible]

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- **Value-adding strategies** = innovation & efficiency
 - *Value added* = extra services or benefits that a company adds to its product beyond what the customer expects
 - *Value added* = extra services or benefits that a company adds to its product beyond what the customer expects
 - *Value added* = extra services or benefits that a company adds to its product beyond what the customer expects





Strategic Planning at United Parcel Services

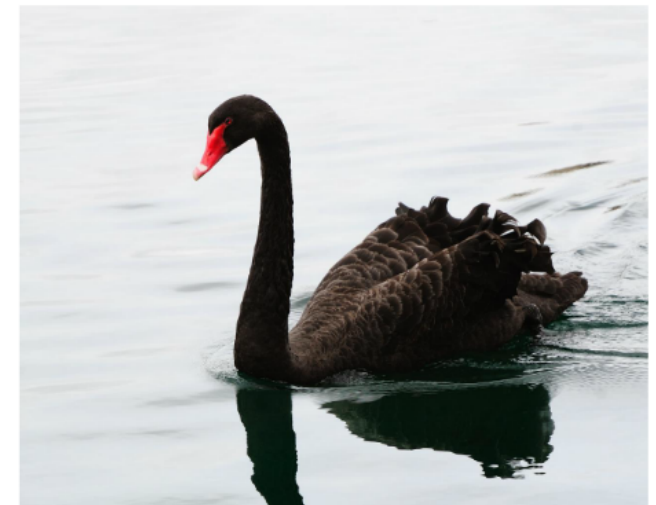


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Presenters:

- Dang Duy Cuong
- Zaina Fikri
- Tara Byrne
- Jonathan Meurer
- Alice Varley



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- Overview of Scenario Planning
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- Scenario Planning at UPS
- Strategy Implementation at UPS
- Conclusion

The Black Swan Events

“The US have a very powerful intelligence system”



Over-Optimism

“Global GDP still expected to remain solid at 4.75 % in 2008” IMF, October 2007



False Forecast

Counter Action-oriented biases by recognizing uncertainties

scenario planning

Decision Trees

Premortem